

Important notes:

1. This document is an edited recreation of the original Survey. The Survey is not readily accessible from the City.
2. Rose Cain independently secured the document via a Wyoming Public Records Act request
3. The document she received consisted of 72 pages of tiny 8 point, light grey font. The Survey detail in this format is very difficult to read.
4. Repeated attempts to scan the document for character recognition failed. Henry Nicolle read, dictated, transcribed and edited the document for this distributed version. This document has been edited for clarity, but is an accurate reproduction of the original content. Due to increased font size, original page numbers are different from the edited pages.
5. This document and the original are available on my website in PDF format for viewing, download and printing. (See QR codes below.)
6. Any errors may be attributed to Henry Nicolle's work. Please contact Henry with corrections and comments.

Let's Talk!
Henry Nicolle
307-321-4505

On the Web:



eMail: henry@henrynicolle.com



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HELP US PLAN FOR OUR FUTURE

SURVEY GIVEN

NOVEMBER 14TH TO DECEMBER 13TH 2022

**TAKE OUR COMMUNITY FEEDBACK SURVEY
AT RAWLINSWY.GOV/SURVEY
OR PICK UP A COPY AT City HALL
OR THE REC CENTER.**

**DO BY DECEMBER 13TH AT NOON
CALL 307-328-4500 FOR MORE INFO**



The CITY of
RAWLINS
WYOMING

Q1: Are you a resident of the City of Rawlins?

ANSWER CHOICES:

True	95.02%	210
False	4.98%	11
Total:		221

Q 2 Thinking back over the past 12 months, would you say the City of Rawlins is headed in the right or wrong direction?

ANSWER CHOICES

RESPONSES

Right Direction	16.13%	35
Unsure	27.19%	59
Wrong Direction	56.68%	123
TOTAL		217

COMMENTS

#

- 1 Need to define direction, since economy and drought are driving factor.
- 2 But has a chance to change now.
- 3 No direction at all.
- 4 We are going the right direction. However, some things need to be improved.
- 5 Government is for the people, not over the people. The approach should mirror that. Lean and efficient and the will of the community.
- 6 With the City Manager gone, the mayor seems to be running things. Huge mistake.
- 7 Had options to get water pipes fixed at no cost to the City but Didn't take it. Why?
- 8 The current Council has been completely disrespectful to people that go before them. I'm not politically driven, but what I have seen from the past months meetings is embarrassing. An ethics policy is the bare minimum that needs to happen to bring back respect back to the Council.
- 9 City Council misbehavior.
- 10 Fired effective City Manager.
- 11 Not much has changed in 23 years. I'm glad things are changing, but the town needs growth somehow. The City workers rock at their jobs though!
- 12 I believe that the water situation could have been prevented with ongoing routine maintenance and planned upgrades. Also the abandoned dilapidated and unsightly buildings around town have not

been addressed and this problem continues to worsen.

13 Large water issue yet resolved.

14 Fix our water problems first before anything else.

15 I just think overall the City is all talk and has perfected the art of saying a lot, but if you listen closely, saying absolutely nothing at all. Very few minor improvements had been actually made over the last two years.

16 Driving a small business out of business is not a good business.

17 See #3.

18 By the way back on C number three that is.

18 The town is very safe and family friendly (rare as gold in many parts of the country). Economic growth focus seems promising, but results remain to be seen. Also, hope shared values will not be drastically compromised in the process either.

19 I think the City Council needs to listen to what the people want.

20 Our water system issues are ridiculous. We get no discounts on our water bills when we don't have service, yet we are expected to pay our bills promptly. Also, businesses are closing and it seems people are moving away.

21 Water, trash, west side of Rawlins .

22 I think more effort is needed in upholding ordinances as far as unsafe I'm trashing trashy properties.

23 I did think that the City of Rawlins was heading in the right direction until City Manager resigned.

24 20 years of neglect of water maintenance was a problem.

25 ***** has Narcissistic personality disorder in which he has an unreasonably high sense of his own importance. He needs and seeks too much attention by talking about issues he is very uneducated about, biased about and or acts very belligerent about.

26 They should not have chased off a City Manager that was actually getting things done.

27 Nothing has improved in the past year. It has been revealing to see how quickly the City can go downhill and to see how immature the City Council is.

28 See some good, but too much neglect.

29 Get rid of *****and rehire *****, he was the one who had this City on track!!

30 Top management should be held accountable for the City failures.

31 Lost a good City Manager and our Council is the worst I've seen in 50 years .

32 They "spin their wheels" on decision making and have been the twenty years I've lived here.

33 I thought so, but then we had the water issues this year with no end in sight along with our City Manager leaving.

34 Water situation. Why didn't the City begin correcting the water lines when the City had the money just for that?

35 The water situation is a disaster and the roads are constantly tore up to fix it.

36 With the departure of the City Manager, I really don't know if the City is going in the right direction any more.

37 Leadership must promote positive attitudes with the waters situation.

- 38 After living in Rawlins over 55 years, I understand many businesses have been stopped from coming to town or have had to shut their doors. Rawlins is its own worst enemy. Those with power are the reason.
- 39 Letting letting our water and trash services decline.
- 40 Fired *****. Now trying to get rid of a decent trash hauling company.
- 41 Until we lost *****.
- 42 It seems as though major infrastructure issues have not been resolved in addition to key staff members being unable to complete their position duties. On the other hand, several programs that bring vigor to the City are maintained well.
- 43 Horrible water service and now the trash hauling controversy.
- 44 There are some horrible people on the City Council who don't care about this town! there are zero opportunities other than leaving this place.
- 45 With the exit of ***** , I am not sure. The Council seems unprofessional.
- 46 Seems to me City Council is running off every good thing Rawlins gets. Or, won't allow a good thing in. *Good old boys* days are over. Do what best for the community or you will not have one.
- 47 I thought we were until they fired one of the best City Managers this town could have had ***** is a psychopath that's off his rocker. Everybody sees it.
- 48 ***** has single handedly ruined our.
- 49 City is a disaster.
- 50 Too many businesses going out of business. We should be trying to bring more business not trying to take away a local business Dirty Boyz . We will not go with Wyoming Waste if Dirty Boyz is run out of business.
- 51 Blaming citizens for water crisis and revoking Dirty Boyz license while prepping up Wyoming Waste.
- 52 No resident in the City has a say of the happenings. Closed door sessions leading to business closure . Spending up funds and tax money is far from appropriate.
- 53 Officials have their heads in the sand and fighting with whomever that is in their reach.
- 54 City Council is close minded and doesn't open their eyes!
- 55 Trying to get rid of Dirty Boyz is not good for Rawlins.
- 56 Water issues and now Dirty Boyz issues.
- 57 The Council is a joke.
- 58 A government system with no accountability by which to hold the electorate officials when they commit acts of negligence. Use their position for personal vendettas or consolidation of power etc. is a system doomed to fail.
- 59 There are a lot of abandoned businesses.
- 60 The recent removal of Dirty Boyz sanitation license is unforgivable when the City of Rawlins made no efforts to cooperate or negotiate. The City of Rawlins has picked on random small businesses for years and in conjunction with water problems and now a monopoly trash service. The City of Rawlins is going in the wrong direction.
- 61 Can't manage the water situation and got rid of the only good trash service in town.

- 62 The City Council does not represent the people that elected it. The City also runs off good employees such as ***** and *****. The City Council needs to learn to defer to the people that actually know how to run the City.
- 63 Where are then new businesses?
- 64 Complete joke. Water situation is a mess . Now the trash handling situation with Dirty Boyz. City Manager leaving with these issues going on. City government is corrupt.
- 65 The City count managed to get the water issues fixed. The City just revoked a trash service because ***** and his minions threw a fit. The citizens are NOW paying more for water because of people negligence and NOW we citizens will pay MORE for the landfill on TOP of losing our trash service because ONCE again the City dropped the ball and needs the dump lined with clay. I thought my family and I moved to improve our lives.... but with the mess we seeing (water, trash, City personal leaving due to hostile work environment) I'm second guessing this!?!? Shame on the *good old boy club* this town has!!!!
- 66 Poor leadership and one sided agendas .
- 67 Before ***** left as manager everything was running smoothly.
- 68 There have been great things happening, but it's always up and down.
- 69 Some elected Council members do not want better for our community, nor do they want our town to grow. Dog Park OK, Splash pad that can't be used, cool. Skate park, better than nothing. Our town needs more support and need opportunities to grow without jumping through a million hoops to satisfy the people who don't want our town to change. Soon Rawlins will be a ghost town.
- 70 Definitely WRONG direction to try and get rid of Dirty Boyz.
- 71 I think the former City Manager was moving us in the right direction. We will see what happens in the future.
- 72 However with the City Manager's resignation, I fear we will fall back again.
- 73 Water system.
- 74 Need new business and water.
- 75 The City is definitely moving in the right direction under the leadership of *****. Hopefully, it continues to do so.
- 76 This City is dying and it is largely due to the City Council.
- 77 Sad performance.
- 78 Chasing off the City Manager who was finally making a difference was a mistake. Council members who attributed to that need to be held accountable.
- 79 The great things that City has done in just the last year has been great. Especially the Rec Center.
- 80 Running off the City Manager trying to destroy local businesses.
- 81 Haven't had updates about water situation. No work on the roads over the summer. No word on new City Manager.
82. Not enough information.
- 83 Need more stores and food places.
- 84 Can't afford to have businesses closing.
- 85 Not since they got rid of *****.

- 86 The City Council is destroying our community.
87 Until ***** fired.
88 I feel there's a lot of answered money questions and organization doesn't seem to happen.
89 I am glad to see progress on the decades old water problems.
90 Certainly not with the help of certain Council members.
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Q 3 If you were on Rawlins City Council, where would you focus your efforts in the coming year?

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- 1 Want to share these ideas - There should be a group of volunteers to help paint businesses and homes that need work. Should hire an arborist for beautification of the main areas where trees look bad.
2. I would focus on fixing the water, and stopping the culling of ANY animals in Rawlins!!!!
3. For sure. Water, downtown economy.
4. Finishing the water supply. Stop spending money on projects.
5. Work on water problems. Paint stripes for parking. What a mess.
6. Infrastructure.
7. Getting new business started and not making hard.
8. Get a new manager. Shut up and get out of their way.
- 9 Water pipeline repair, hiring a City Manager who is competent and wants to be here.
- 10 During these difficult times, my efforts to make Rawlins better place to live, work, pray,
- 11 Lowering our fees.
- 13 Make roads better and fixed potholes more often.
- 14 Water
- 15 Fix water situation. Fix situation with trash haulers. Create a code of ethics that forces all Council members to treat other Council members and the public with respect.
- 16 Probably the senior center.
- 17 I would add more skate parks.
- 18 Water distribution. Find a City Manager that is a good fit. Education of both new and old Council members.
- 19 Water. Stop the waste in the Rec Department. Try to get the Rec Center, Shooting Range and Golf Course to pay their expenses.
- 20 Water - water - water - cannot function without it.
- 21 Water issue first. Beautification. Support local businesses. Cemetery looks bad.

- 22 Recover City leadership connection to the real world.
23. Get the trailers off the streets and work on infrastructures.
24. The City's water system. Reopening the Strand Theater. Inviting more businesses downtown. Plant more trees around the City. Inviting businesses to fill in the empty storefronts by tractor supply. (like a grocery outlet).
- 25 Water infrastructure.
- 26 Work on creating a preventive maintenance plan for all City equipment, buildings and grounds and things such as water lines, sewers and landfill.
1. 27. I would focus on the reduction of overlapping and or excessive spending. We are a small community and have a small tax base. Our policy decisions should focus on that. I understand the mineral ,wind royalties, etc. . . But our policies should be based on the tax base, not the revenue generated on good years and those incomes. I would focus on resolving the water issues and ensuring our fundamental purposes of government are fulfilled. We spend money on a vast array of stuff the City at times enjoys, but not a purpose of government. I would focus on ethics and transparency. The City is up in arms. There is not a public group or outing you go to now that the populace isn't up in arms about City Council and its governance. In 16 years I have never seen it like this. Personal relationships, over spending, growing government, over enforcement, and talking down to the citizens. I've been in war zones whereas the locals were happier with governments. I would focus efforts on cleaning up our City and trying to make it a place that attracts business and people. The above discourages these things. After the basics are taken care of we need to focus on infrastructure, old buildings and incentivize growth. We need to tax and or fine business properties heavily until they are no longer a dump. Especially since many of the owned properties are from. The fines need to increase incrementally over non-compliance and used to restore places the City owns, or to provide grants to encourage an entrepreneur to do it. Finally, I would focus on how to improve the government's image with the people. The government will never be able to please everyone, but it can make most everyone feel like the government hears them and respects them. These decisions, like doubling the price of water at the corrals and placing the blame back on the people both in they should have read between the lines and known as well as they are responsible for the breaks that are not on their property. Imagine being told when you have a break on your property you have to pay to have it fixed. That being told, when there are breaks not on your property and you have never had a break on your property you have to pay more for breaks the City neglected via old infrastructure etc. So you now have to pay an increased price due heavily on poor governance over the last few decades. Then told you have an equal share because you have a tap. Even though you may not even have animals and do not use that water or use is very limited while someone with 14 cows and 14 horses pay the same price. We are not a socialist country and our governance should not reflect equality in sacrifice with inequality in consumption or contribution
- 28 Increased infrastructure improvements and cleaning up all the down abandoned areas. Bring in jobs on new housing opportunities. Clean up the Glen Edition.
- 29 Inflammation of a code of ethics and ability to remove any member for misconduct.
- 30 Water issues and getting businesses into town. Truly, how does a town operate without a shoe shop or clothing shop?
31. Focus on your attitude to your residents, especially who asked questions. Stop treating residents as your enemy or punishing people for trying to avoid the past issues of failing to maintain our water and streets. Stop behaving with personal bias, prejudice and vendettas. People have the right to

question their government for answers and the more you shut down public comment you make everyone worried about what you are hiding. Be open. Talk about all public matters in the public so it can be researched and proved what was said. Know your facts and don't mistake or exaggerate just to hide the ball from the residents. If you are in the right the truth will only prove your words and actions. We no longer take the City for their word. We now must have proof . All credibility has been lost. I've never seen it this bad ever.

- 32 I would focus on the critical infrastructure and ways to better manage the budget.
- 33 Water, sewer, streets and emergency services.
- 34. Water, roads, attracting diverse jobs.
- 35 Saving money, repairing water and taking amazing care of its people.
- 36 Water issues. Vetting information thoroughly prior to making decisions. Auditing priority list. Seeking and identifying waste/poor choice spending in the budget. Cleaning up image of Council.
- 37 FIX THE WATER ISSUE!!!
- 38 Community events. Town beautification. Supporting small businesses. I miss that "Carbon Buck" or something. for raffles we used to do. Keeping businesses that fail to comply with laws in business. One's cameras never work and they "forget" to pay their required license fees and another takes money from the town out of state, but they get 3rd chance and slap on the wrist. These things need to be thought about. Is this really the way Rawlins needs to be seen?
- 39 On fixing the water issues.
- 40 Need to be more supportive of local businesses .
- 41 Fund review where budget goes. What the reasoning is that we aren't fixing one problem before the next.
- 42 More on the water infrastructure and how to keep our money from the increased water rates and not. donating \$10,000 for abandoned buildings because that money is what we as citizens of Rawlins has probably paid for ethics because this. is something that is learned and not taught and if you don't have this by the time you're a certain age then you'll never have it! Listening to our citizens and their concerns rather than acting like you're God, like ***** is doing and speaking to our citizens with respect, instead of laughing and smirking at us like we like we are beneath that him! I have lots of ideas and way too many to list. However, these are a few.
- 43. Continue to do what the Council has started in the past year. i.e. concentrate on the water system upgrades. It seems like there is a solid plan. It also seems to me that getting the pre-treatment plant online is a key short term positive solution to many water volume problems. Is this a priority? Concentrate on planned long term maintenance of water, sewer and streets to ensure that crises do not occur. Continue to support police and the fire departments. Continue to support Parks and Recreation opportunities for all ages of Rawlins residents. These programs are important to the mental health of all citizens. Implement a plan to remove dilapidated buildings throughout the City. Implement and stress business recruitment in the City.
- 44 Water infrastructure.
- 45 Water project. Hire City Manager.
- 46 Lowering the cost of living in this City.
- 47 1. Fixing the water issues. ALL OF THEM. Get a competent ***** who can obtain the monies needed for the water without gouging the citizens to pay for it. 2. Fixing the streets right, not just

pitiful patches. 3. Stop trying to put Dirty Boyz out of business!

48 Encouraging people to actually want to live here. It is an embarrassing suck hole. I'm trying to get involved and serve on committees with the City. But, I still lack confidence and can't encourage anyone with a clear conscience to live here. It's run down and has VERY few services.

49 Employee retention. (Implement Salary Study). Continue moving forward on water situation. Develop a plan for failing sidewalks throughout town. Develop a plan for dilapidated buildings/hotels on the West End of town. This is one main access to Rawlins, and it looks humble.

50 Water

51 1. WATER. 2. WATER. 3. TREES. Serious long life trees like cottonwoods and elms and spruce. Not ornamental trees. 4. ENFORCING ZONING REGULATIONS. . . TEAR DOWN EYESORES LIKE THE OLD MURRAY STREET BIKE SHOP AND THE LONG CLOSED ASIAN RESTAURANT ON THE BYPASS. AND THE PINK HOTEL ON THE WEST END.

52 I am a lifelong resident of Carbon County, presently living in in Saratoga. I haven't kept up with the issues facing the City Council except for the water problems Rawlins has faced. I was somewhat disappointed to know that the outcome was to pass on the fees to home and property owners instead of having a savings account earmarked for this purpose. For whatever reason, the City seems to grow the employees and payroll without accountability of these people doing a proactive job in their departments. (fixing things as they break down) rather than wait until there is a catastrophic failure that is much harder and more expensive to deal with by. having to replace major equipment and infrastructure. Furthermore, the property owners are penalized by the higher water rates through no fault of their own and they have suffered losses of landscaping trees, grass and bushes, etc, that are hard to grow in Rawlins and help to make the town look inviting and well kept. In the future, another proactive measure in regard to water usage could be a program to help residents install more drought, tolerant plants and do more zero-scaping as Wyoming is a desert and wasting precious water on lawns needs to be minimized.

53 At the very top of the list is to expedite getting the water system fixed and as soon as possible. It is unconscionable that the City officials have let the system deteriorate to this point over the years and not one person has ever been held accountable. Clean, reliable water is one of the absolute basic infrastructure items necessary for a decent community. Also, despite all the saber rattling about dealing with watering scofflaws, I would bet a paycheck that not one resident got fined. While some of us had our yards nearly destroyed, there were plenty of nice green lawns all around the neighborhood I live in.

54 Resolving water system deficiencies. Increasing downtown shopping/eateries. Reducing some of the blight on Spruce Street.

55 Look at where the money is being spent. Maybe there is items that are not needed. Need to get the water line fixed and running as it should.

56 Our water issues.

57 Getting our hospital to actually help people. Get our water lines fixed instead of just putting a bandaid on it. Bring in businesses people need ,such as a clothing store, shoe store ,jewelry store, etc. Also getting Rawlins to look better, not beat down.

58 Fix and update water delivery system. Last summer was terrible.

59 Focus on our water issues and figure out a way to make Rawlins an enjoyable place to live in order to attract more people to move/stay here. There are not many good paying jobs here either.

- 60 Integrity.
- 61 The main focus for the coming years should be directed towards City fixing and maintaining the water lines along the along with the water lines needing an extreme need to be properly fixed the City should also look into Council members including the mayor. I have noticed after over the last few weeks how poorly our government body has faced any obstacle that they have encountered. Lastly, I feel the City of Rawlins needs to become more open minded when it comes to new business in the community.
- 62 Not going over the budget. Stay fiscally responsible. Bring new business into community. Crime is going unchecked with all this probation. Fight drugs harder.
- 63 Better budgeting and explanation of expenses. Better and more mature handling of City "drama" in all capacities. I'd like to see actual solutions to the water issues and see the City call in actual experts and follow their advice and guidelines to fix the problems. Same with the City dumps. Beautification efforts on the West side of town, too. It's completely ignored and is a hideous eyesore to those who live here and those passing through. I'd like to see the Council members stop shooting business ideas down so we can have more thriving. There's been some improvement in several things, but still have a LONG way to go.
- 64 Improving the overall appearance of the City.
- 65 Water issues and supporting local businesses.
- 66 Water fixes.
- 67 Water infrastructure & Zoning Commission.
- 68 Promotion of Rawlins as the "Wind Capital". Developing the "Old Pen" as an attraction. Education and helping children at risk and attracting new industries
- 69 Getting rid of the corrupt members who do nothing for this community and get regulations into place to make them accountable for their words and actions.
- 70 Getting the water infrastructure repaired and/or replaced. Getting the City employees a livable wage increase that is way overdue and needs to be more competitive with other cities in Wyoming.
- 71 Focus on listening to the people of Rawlins instead of what your agenda might be. You are in that office because of us.
- 72 Listen to the City staff more. Those in certain positions "know" more than the Council does. Be more open to the staff professional advice rather than trying to get re-elected. That. is the main reason we are in the situations that we are in now.
- 73 Find ways to bring people together to improve the community instead of destroying it. Stop. BROW-BEATING and DEMEANING City staff, City residents and stop playing favorites.
- 74 Beautification of property, private and public. Plastic bags everywhere! If on public property, have City employees gather them to recycle. If on business or private property, request through public notification "water bill or newspaper) with a cute notification stating that, quote, "Wind is a plastic bag's best friend as it blows these bags everywhere. That's how it ended up on your property and please pick them up and recycle them. " I'm sure it's going to take legal action, but get rid of eyesore physical property, especially abandon or condemned buildings (often motels) and uninhabitable houses/housing. I know it's been before the City Council several times, but try again! Get RVs, motor homes, idle trailers carrying boats, RVs and snowmobiles off the City streets. Personal property other than household vehicles should not be parked on City streets. There are plenty of storage places for personal property, whether it's a lump of gold or a speed boat, the City shouldn't have the

responsibility of guarding them simply because they are parked on the City street, causing congestion and an eyesore. The quarterly newsletter was nice communication effort, but was the cost worth it Since the City struggles with finances? Perhaps a monthly update from the City Manager placed in the water bill on brightly colored paper could still inform the residents at a lesser cost. Lastly, this might be a way out there impossible, but have each City Council board member personally write a constituent from his/her ward to attend a board meeting. Just think, the board room filled with other than complainers! Each guest will be introduced and thanked for their attendance.

- 75 Assure the citizens that we will have a sufficient water supply. Start efforts to clean up Rawlins. The Council should get on the City bus where you all get together in a closed situation and look at the various areas of the town at the same time. See what the City looks like to outsiders. Comments are not good.
- 76 Increasing the attractiveness of this community.
- 77 1 - Fix water situation. 2 - Make it illegal to park trailers, RVs and such on the City roads. 3 - no parking on sidewalks.
- 78 Finding a new *****.
- 79 Whatever it takes to get this water issue resolved! I find it completely unacceptable the way this town has allowed only one day a week watering and no watering for 2 weeks or more. Enforcement of City residential codes. Why should my property be valued less because of my neighbor's property is unkempt when there is a weed ordinance and vehicle abandonment. Re-evaluate the cost of City programs and decide if the cost is affordable over usage and popularity. Maybe the City can create a program to help the cost to residential property owners through contractors to replace the curb and gutter that is in bad disrepair.
- 80 Exactly where a Council member should focus their efforts, by listening to the wants and needs of the constituents who elected them. Period to our. current situation, I would focus on the water issue from the springs and reservoirs all the way to the holding tanks for the town, including the pre-treatment and treatment plants. I would focus on working with all local businesses as well as trying to attract new.
- 81 Please fix the water issue as soon as possible. Since I have moved here in 2016 there have been water restrictions every year. We the people pay a great deal of money to keep up our yards to assist in our properties maintaining value. ALLOW growth. This City will not be able to survive the path it is headed with lack of support for new businesses to come into the City. We do not need just small businesses. We will need to try and attain additional larger companies to sustain the City. The weight is busting on the few companies we do have anchoring this City. (HF Sinclair for example). Without additional commodities for growth, these companies won't come and sustain here. As it stands, if something were to happen to the refinery, this town would all but be shut down. We need more to attract, maintain and sustain more companies and organizations here in Rawlins.
- 82 Upgrading infrastructure. Water for residences. Bringing new businesses in and quit blocking everyone that tries to do business in Rawlins.
- 83 On removing all the deserted and dangerous buildings. The old abandoned motels on the West End, the abandoned KFC on the east side, to name a few. Most cities throughout the country give notice to the owners to bring the property up to code or demolish it. if they take no, take no action within time frame of the notice, then the Cities have the buildings demolished and bill the landowner and if the landowners don't pay, then the City takes owner of ownership of the property.
- 84 The water infrastructure has to be top priority! We need to stable our economy and bring in

businesses. We also need to know where our workforce has gone.

- 85 Getting the water issue covered.
- 86 Water lines, changing the City ordinance to vote for a City mayor, increase businesses in Rawlins to promote growth. Get rid of the abandoned building in Rawlins, apartment complexes.
- 87 Fixing problems with water shortage and the trash service. Also having enough service technicians who follow current guidelines in making or doing repairs or upgrades.
- 88 Repair and replacement of the Rawlins water pipelines from all sources. Refitting and modernize water treatment plants. Modernize and update wastewater plant. Reestablish a working landfill full service. Sell or close golf course to limit losses and help pay for other programs.
- 89 City infrastructure. Replacing water lines. Taking responsibility for sewage problems.
- 90 Bringing in more small businesses for shopping so we don't have to go out of town, or to Walmart. It would make Rawlins a tourist destination. Cleaning up the town, weeds, vacant lots, abandoned buildings. Trailers all over the streets.
- 91 Water infrastructure.
- 92 Institute a code of ethics for City Council, including punishments for being corrupt. We've seen so much of that this year. Something needs to be done. ***** is the worst one. He's the biggest loser I've ever seen.
- 93 Fixing the water situation. Promote new businesses coming into town. It just seems the City makes it too difficult for businesses to come in and make a success. New branding of City and possibilities is essential.
- 94 Beautification of the City and infrastructure . . . both are a mess!!! I'm embarrassed for tourists to see our town. The sidewalks at the Old Pen on 7th street? WHAT sidewalk? It's a crumbled mess. Really, the list goes on and on . . . I don't have a week to write out all the things that need improvement in Rawlins.
- 95 Getting a code of ethics put into place for City Council and all boards. Changing ordinances that have not reviewed in decades and bringing them up to date. Repairing the damage done by the ***** with his bullying and vindictiveness. Treat City employees as equals and not as underlings.
- 96 Water treatment.
- 97 Water, Commerce - - encouraging outside growth and expectations of local business (regular hours).
- 98 Building opportunities for growth, revenue and business growth. More opportunities to keep shopping more local, even if it is a chain like Ross, Boot Bar,. Cabellas, etc. We need a variety of businesses so we don't have to drive 2+ hours to do real shopping. Focus and listen to what our town needs are and take action on them. This used to be a place I loved growing up in. Now it's a little rundown small town with less opportunities and more run down. Vacant buildings everywhere.
- 99 Focus on what need immediate attention. Water, sewer and why not take advantage of what has been researched at the Expense of Dirty Boyz? Seriously. They did the leg work and the Council spit all that out the door. How disrespectful.
- 100 Fixing our water treatment plant/water supply instead of patching a very old system. Not only does that let more breaks happen, but charging us more and more just to watch it decline anyway. Taking choices away from citizens, like currently with the trash collection issues.
- 101 Be honest! Consider the community and not their own way! Committee should D vote for their Mayor.

- 102 Infrastructure!!!
- 103 Cleaning up eyesores in the community line junk cars, properties with excess junk that needs hauled away, stricter enforcement to force people to clean up their property. There are too many "junk yards" by the airport that should not be allowed.
- 104 Infrastructure, beautification, staff compensation increases, position audits and performance based review.
- 105 Focus on going through with what you say you're going to do. Keep ALL parts of Rawlins important instead of stereotyping and showing citizens of Rawlins your bias. Follow through with your code enforcer. Great example. ALL Council members need to go look at 316. E Center. Neighbors told "Oh, it looks better." NO! The junk just got moved around and now it is a dump field. Told "We're working on it." as the single wide trailer was demolished and dumped there by that Tenant. Start following through and stop making your long term residents feel unsafe.
- 106 Water line repair, treatment center repair, infrastructure repair and of course, community relations repair.
- 107 Get grants to make sure we have water from our South-plus. Also, last year we had numerous water breaks on South side. Last winter we were with no water 4 times with breaks in our alley. The alley was left a mess - plus our fence was damaged in the repair with the dirt work. Then the garbage issue - We haul our own trash. But some people don't can't do that. Only 1 garbage hauling company is an issue. I feel also that many are not keeping junk and garbage out of their yards which makes for our City looking trashy in my opinion. People need to take pride in their property.
- 108 Getting Dirty Boyz their license back and going toward. More green effort so our children have a planet to live on! Finding money for our water structure. Having the snow plow people plow to keep the build up at bay instead of wait till it stops snowing and it gets rutted and slick! Enticing more businesses to come to give our residents reason to stay in town to spend money entertaining their families.
- 109 1. Fixing the water lines. 2. fixing the sewer lines.
- 110 A sound infrastructure would be the 1st thing I do. Follow thru on these things that get budgeted. Far too many times I have seen things that get improved not followed up and the money magically disappears when someone asks questions about it.
- 111 Re-electing new Council members. Getting rid of ***** and *****.
- 112 Infrastructure.
- 113 Help Dirty Boyz get back to dealing with trash and also get funding and resources to help with the water line infrastructure and prevention of what happened earlier this year.
- 114 By removing ***** and *****. Their unwillingness to listen to what the people want in the City, for the unethical behavior seen for over two years on Council.
- 115 Fixing the water infrastructure problems. Tearing down ALL businesses that have been abandoned more than 10 years. And repeal any laws and ordinancee that make an unfavorable to have a business here in town. Also, lets WORK WITH businesses already here to keep them here! How about warnings or fines before license revocation? Or better yet, when new Council members get voted in, table issues until new members take their seats. Ethics!!!
- 116 Trash removal service. People cleaning up their yards.
- 117 Street repair.

- 118 Not shutting down businesses. Work on the water issue and here our communities needs.
- 119 Reversing Dirty Boyz decision and restore public confidence in small business. Being a friend of the Council, not the enemy. Take accountability for the water crisis. Trim and maintain existing trees in town instead of wasting funds on new trees that will soon be neglected. Install the quote teeth Unquote having code of ethics to ensure oaths are upheld. Initiate a plan for condemned building removal and set up a fund to aid and incentive private property owners to abate asbestos.
- 120 Supporting community based businesses.
- 121 Bringing in business. Having more opportunities for employment.
- 122 Improving other business/commercial areas other than the downtown district. Decreasing the DDA budget and allocating the money to support the rest of the businesses, not just a 12 block radius. This could be a possible solution to keep more of our small businesses open and having a better local economy. Encouraging more public involvement within local government and non profits to help remove the negative mindset. ("Rawlins sucks" attitude) to hopefully convince more of our community members to stay and bring new people in. Funding grants to community clean up and landscaping (Especially on the West End of town) and programs to assist residents in creating more environmentally friendly landscaping (CLOver lawns, gravel etc.)
- 123 Ensuring the residents of the City of Rawlins are heard. Ensuring we the people of the City know and approve of what is planned for us. No one under any circumstances should sit as a Council member as an active vote on issues or items that directly affects business they or a family member owns or operates. This is a direct relationship to the current issues with Dirty Boyz Sanitation. I am in no way affiliated with the family other than paying them for the services they provide to me and my family. You have failed Rawlins and surrounding communities. We are being charged for a recycling center that is a trash and an eyesore. Looks terrible and really a waste of money. Charging citizens for the use of the landfill monthly and then charging when taking a load there to it is theft. The City in my opinion is crooked and has shown time and time again that it only has its agendas in mind not its people. I. hope as a citizen the protests and plans being set in place as I type achieve great numbers and movement. we will be heard and our numbers as citizens are stronger than years of the current board members. stop your theft and overlooking the needs of our community. .
- 124 People in violation of the law needs changed and Rawlins needs to produce a better environment for the folks that live here. What is going to happen when the public is informed about the. City paying for a ***** water and sewer lines to be installed. ***** and *****and it was a very large bill.
- 125 Make it so elect the mayor and close the money pit of a golf course .
- 126 Working all the trashy working on all the trashy abandoned buildings. Give us back Dirty Boyz!
- 127 Focus on following what the majority of the citizens and Rawlins want, not just what the favorites of the Council want.
- 128 Water infrastructure enticing people to actually want to live there.
- 129 Water issues and now Dirty Boyz issues,
- 130 More items for kids and NEW businesses!! NO MORE MEXICAN FOOD! I HATE Mexican food and that is all this town is made of and allowed to have and its bullshit. Why did we get rid of KFC but keep Taco Bell? We should have gotten rid of Taco Bell and KFC so there is options for white people to eat Stop being such a pain and rejecting any food or other business that's trying to make our town better. Leave the trailers ALONE unless you want to provide FREE trailer storage. You are running a town full of hunters and people who love camping, boating, four-wheeling, etc. It's not

right to force people to pay a monthly fee at some lot when they can park at their homes for free. I for one owned several trailers and a camper and I had to cut my lawn in half just to find storage for fear that this bullshit law goes into effect. I REFUSE to pad somebody else's pockets for something I can do for free. With that said, STOP worrying about people's PERSONAL property. The City does NOT own our houses, our lawns, our vehicles, etc. Not one of you Council people pay our bills. Until you take care of the disgusting business buildings and City lots AND start paying and start paying everybody's property taxes and mortgages and vehicle payments, leave the hard working people ALONE!! Take raises and paychecks away from City Managers, Council people, whoever it may be before charging the community STUPID prices!! I can hardly afford to live as it is and you have now raised our City water (for issues we the people did NOT cause). I don't care what kind of excuses you come up with, an increase that high is uncalled for. Once the grants come in and you guys actually fix the water issues, I fully expect that increase to disappear because that's the right thing to do. With that said, increasing the landfill fee is also completely uncalled for. \$60 a month?! Are you ***** ***** people on fixed incomes that are very surviving as it is? What are they supposed to do? What about low income families that can't even afford to feed their kids or themselves? What are they supposed to do? People can't afford to pay that shit, and it's very clear that nobody gives rat's ass. Now, with the issue with Dirty Boyz, I understand that they broke the contract or whatever the deal is. However, you guys have now left hundreds of people stranded. The elderly can't haul their own trash. Wyoming Waste doesn't come up driveways to retrieve the can. If it's not out first thing in the morning or the night before, (which is a joke in the wind this town gets), they completely skip you and don't come back. The elderly can't do that in the winter. Wyoming Waste also won't come to Rawlins if the roads are closed or bad. So who takes care of the people then? We'll then? Will the City be held responsible since they're the ones that have forced this issue? Will the dump be open later for those that work all the time at NO extra cost to the citizens? Last but not least, STOP PLAYING FAVORITES!!!

- 131 Cleaning up the ordinances and bureaucratic nonsense that prevent businesses from operating and benefiting the town.
- 132 Water infrastructure, waste management. Expand recycling.
- 133 The City needs to figure out how to get spending under control. Currently, the City seems to be, seems to worry more about fancy signs, beautifying a the eyesore of a golf course and other things, rather than fixing the water pipes, putting in a river water processing center to get in line with the water agreement with Sinclair. Now they feel the need to claim everyone's trash belongs to them to help pay for a dump that is not even trying to meet the needs of the community or help protect the planet's future. City Council needs to wake up and get their head out of their fourth point of contact. Work with everyone around in a proper way. It is obvious after the posting by *****, showing the how well the City wanted to work with her that the City wants it their way or the highway! Yes, I think it is time for a special election to get a new City Council. Enforcing the laws you create. . . hmmm, seems a bit fishy to me and many other people in the area. I'm really glad I am not a residence of Rawlins. Unfortunately, I do work in Rawlins.
- 134 Ethics, infrastructure, income for Rawlins Healthy activities.
- 135 1 - Water issue. 2 - Helping new businesses come to Rawlins. 3 - Recycling. 4 - City beautification.
- 136 Business and economic growth. This means stop picking on businesses. Opening discussions about violated ordinances or policies is one thing - outright ignoring discussions and negotiations is a completely different thing. Focus on making amends with your citizens. Stop focusing on Council members. Specifically, Be more open and transparent about EVERYTHING. LISTEN to your people

and not other City Council members, and focus your efforts from there. You serve the people, not yourself or your friends. Rawlins is known as a "shit show" to many people who live outside the City and with good reason - the reason is always pointed at the City Council. Their actions and decisions are made from selfish and self improving standpoints without consequences. You already pissed the people off with exposing the water situation and the situation with forcefully grading a trash monopoly with a non-local business is making it worse. Fix the City Council or expect the swamp to be drained. The only good thing to come out of the Rawlins City Council in the last five years is the City Dog Park.

- 137 Water and trash.
- 138 On fixing the water, dealing with all the abandoned buildings in town and getting the heck out of the way for small businesses to grow in town.
- 139 Creating a vision for economic growth for our community. I would work on supporting rather than undermining small businesses in this town. I would work to create a place that industry would want to do business here and I would focus on the water infrastructure.
- 1. 140. I would work toward being more transparent with the public. While technically most things are publicly available, it is confusing and difficult to access. Residents should have information readily available to them, not have to dig deep to find it. Second, I would prioritize the needs of residents and the spirit of the community. For example, while Dirty Boyz may have violated the letter of the law, it is clear that they (and the community) wanted solutions from City Council, not punishments. The City should work on being innovative and adaptive. Third, focus on the major projects such as the water pipeline problem instead of trivial things like haulers and trailers until this major crisis is solved, The Council needs to table trivial things.
- 141 New businesses.
- 142 The water situation for sure.
- 143 Job growth. We have a unique location on I-80 no other town in the state has. Use it to our advantage. build up LOCAL businesses. and create NEW businesses, an idea that a few City Council members can't wrap their heads around. All the while, outsiders gain their monopoly back and raise their rates after acting like a victim. TIME IS NOT JUST FOR CHANGE, BUT FOR AN OVERHAUL. This is OUR future. WE HAVE A. SAY!!!
- 144 Getting the water situation under CONTROL and FIXED. And by fixed, I mean no water restrictions this upcoming summer. And not having to worry if we will have drinking water. Maybe. I don't know. Try working with local companies instead of having vendettas and shutting them down. But most importantly, FIX the WATER. . . ALL THE WAY!!!!!!
- 145 First and foremost, fix the water situation. Secondly, clean up the town. i.e. make it illegal to park on sidewalks and get all the trailers, RV's, etc. off the streets. They are an eyesore and impede safety, not to mention the trailers with extension cords running to homes. It looks ghetto. There is a huge trailer parked on the corner of Colorado and Daley that makes it impossible to see oncoming traffic. It needs to go.
- 146 I would focus on getting our community back to where it should be and not be worried about a political agenda or vendettas to people who wronged you. The Council was elected by us and they need to remember that.
- 147 Attract new business.
- 148 I would focus efforts on maintaining the town we have, while doing research on average salaries for

- the jobs that are filled. I feel everyone should be paid what they are worth. I also believe if there were more tourist stops, we would be able to draw more revenue in order to pay employees as they should.
- 149 Rawlins Fire Department has been need of equipment and supplies to keep the department functioning.
- 150 Working with Dirty Boyz. Sanitation service instead of just revoking their haulers license. You cannot say you care about your community and pull a business license when liquor license 99 was in debate for months. You already set a precedence on how you handle ordinance violations. The mayor and City Council came to revoke. No one had a plan to offer.
The City is still out of the money and now how many customers are stuck with trash? If I were on City Council, my first thought would be how I can work with this company.
- 151 Bringing business to our town! Removing abandoned buildings! Making this town a place to be proud to live in and visit! People passing through or visiting always say what an awful place to live! Actually, it's a wonderful place that just needs some TLC! The West End is the first place to start! It's an awful sight to see and that is an exit that gives the first impression for many! I've heard a lot of talk about taking down the buildings, but I've yet to actually see one go down. It's time. Clean up the West End.
- 152 Continuing to expand activities for kids.
- 153 Focusing on how to better our town and better managing our finances so there isn't one thing after another that drags our town down.
- 154 Water infrastructure and building better relationships with local businesses.
- 155 The water infrastructure and leave some of the issues that can be dealt with later alone. i.e. trash haulers, dog park, skate park. We need more matching monies for the government grants, not wants for the citizens.
- 156 Offering incentives for larger outside companies to come to Rawlins. We are in need of many conveniences of larger cities and in the perfect location on the Interstate to attract more infrastructure. Most other cities offer incentives. We should too. Help make Rawlins a better place that people want to stay in.
- 157 Cleaning up run down buildings and focus on growth of small business. Focus on things for. the kids to do and be a part of.
- 158 Working for people. Cleaning up our City, starting with old abandoned buildings.
- 159 Community trust. Fixing roads. More places for kids to play. Get rid of current hospital board. Raise more money for the police. Raise more money for the town workers. Make all of the judges go through a community wide review each year to see if they are doing their job right.
- 160 Voting no confidence ***** and ***** and get them off the Council. Work with local businesses instead of hindering any process progress that because of some petty ego.
- 161 Fixing our water situation. Repairing our City roads.
- 162 Trying to ensure that the residents feel like they are getting the appropriate "bang for their buck" as far as the water and City appropriated repairs. Knowing full and well that residents are getting fed up with "It's the previous administration's fault." excuses. It's time for action on issues that directly affect the living conditions in Rawlins..
- 163 Water and streets.
- 164 Clean the town up, especially Spruce and Cedar streets.

165 WATER!

166 Move forward with the City's strategic plan. Improve the City's ability to recruit, hire and retain employees and additional investment in public safety.

1. 167 I would fix the op water issues. Water is a necessity and it must be addressed now, not later. I would hire experts to come in and help us with this. And I would follow what they have to say as I am not the expert they are. I would work to get the North Platte water we were getting. I would fix the water treatment center for this project no matter the cost, as this will provide the most water for our community. I would work on the economic climate of the City. Downtown is desperate for businesses and the City is entirely desperate for businesses. I would not fight businesses that are coming in or the ways they plan to get business in town such as the billboard for Maverick as this is entirely against the betterment of the community to fight these things that will bring MONEY. I would listen to the voters as they are my boss. They are the ones I need to listen to and discuss issues with. I wouldn't ruin businesses that have been a wonderful thing in this community and are owned by ONE OF OUR PEOPLE! I would listen to the advice that business owner is giving because, once again, that person is an expert in their field. I am not an expert in that field but they are. So I would attentively listen and conduct my research into the subject and consult with other experts in the field before I form an opinion I did an opinionated idea. I would take a long hard look at the community and realize that it has so much to offer and I would work to expand the offerings of this fantastic City instead of keeping it small for my benefit. I would work with the ALREADY existing economic Development Corporation instead of making a position out of not wanting to work with anyone but our City officials so that I have a big say over what they do. I would work on improving the largest eyesore in this City - Spruce Street, as it is the one thing that everyone going to Casper sees and the reason people speak so badly about our community. I would work with the community to figure out how best to address this issue. I would work with the Brownfield project to fix ALL of the problem buildings we have. This will improve the community's feel and look and make room for more amazing businesses to come into this community. I would support the Impact 307 Carbon County project with everything I have and even look into offering incentives for businesses that win this competition to get them to come into our community. I would work on making Rawlins a place people love to visit, because if you have somewhere people love to visit, you have a place where people love to LIVE! I would work with the Wyoming Business Council to get grants for existing businesses to improve their buildings, staff training and online presence to get our amazing community out for the world to know about and make people want to come and spend their money here! I would hire an amazing City Manager with experience. I would LISTEN to EVERYTHING they say. They have the experience, but I do not. I am not going to go into their office and act like I know so much more than them and bully them into believing and doing what I want, as I do not have the experience this person has. I am but an elected official, only in place to represent the people, not myself. I would also eliminate every double-standard that has been allowed to pass so far. What is the purpose of rules and ordinances if we allow those we like or want to break them and not others? I would also look into putting an assisted living company within our community and make sure that this business had everything it needed to succeed here completely.

168 Water?

169 Water!!!

170 Water infrastructure and stop ***** over locally owned businesses.

171 Water and sewer mains. The City of Rawlins doesn't give a damn about our vets. Lack of memorials is pathetic.

- 172 Water!! Getting new business into town! Changing your attitudes to be more open to ideas and really hear people. Stop spending money on salaries for positions that are already available in the county.
- 173 - Water - Sewer Line Breaks/Backups and the financial impact this has on the residents - Being a community people want to stay and participate in.
- 174 Focusing less. focusing less on destroying businesses in town out of petty vendettas and focus more on getting growing businesses.
- 175 Cleaning up the City, weeds, sidewalks, falling down buildings. Driving around it very discouraging. Especially driving from the West. Make one way street where is almost for two cars to pass. Look into assisting in providing more facilities, long term care, assisted living units with grants to organization that would provide such services, land to build on etc. Better medical facilities.
- 176 Water infrastructure so we can get away from water restrictions. It's ridiculous that our population is at an all time low and all of a sudden we don't have enough water????
1. 177 Stop dwelling on the past. Have an open eye for new ideas. Even if it didn't work in the past doesn't mean it can't work now. Positive people is make or break a town. Would like to see positivity in the Council and not be so difficult to change or improvement to the City. We need to stop running the good people out of town. Let new people with their new ideas come to town and not make it so difficult
- 178 Bring bringing my diverse business to the City . If we keep having the same business Rawlins will never grow and will die off in the next 10 years
- 179 Infrastructure. Without it we can't attract new businesses and grow.
- 180 Water.
- 181 I would focus on getting the water and infrastructure fixed.
- 182 Beautification and getting the water and garbage stress cleaned up. Having the City come together as a community and highlight events that are well advertised and community committed. Stay ahead of the snow plow issue. Encourage county and City to work together. Capitalize on assets and leverage organizational skills. Protect public from nasty smells from Oil refinery. Encourage economic growth including becoming a destination City for charter flights and recreational activities. Encourage cleaning up ugly old dilapidated hotels on West End. Encourage rebuild of West End. Encourage remodeling of older houses and building low cost family housing where possible. Rawlins has a good footprint for a success. But the "kicking" it down the road mentally and we hate new people and new ideas fear is holding this whole City back from even getting out of the current mess. Look at cities all over that successfully were able to transition from unclean, nasty, poor infrastructure to thriving, well-adjusted cities.
- 183 Intercity works.
- 184 The west end of town needs improvement. Tear down derelict motels, improve landscaping, have more restaurants available for travelers coming into town from that end of town
- 185 Abandoned buildings.
- 186 I would let this City grow, put in a mall and different fast food places. So we didn't have to drive two hours away. It would bring in lots of revenue.
- 187 Bringing bringing in businesses. A department stores such as Khol's, More places to eat.
- 188 On being an honest Council person.
- 189 Start by implementing an ethics policy. Allowing staff to do their jobs and knowing my limitations.

- Drop the egos.
- 190 Fixing the water infrastructure.
- 191 Pay your staff better. Better pay will keep existing staff and allow for better quality of workers to be hired. stand your ground on Dirty Boyz. Rules are rules no matter what, who or what they do.
- 192 Salary study to support staff and retain employees.
- 193 New businesses instead of driving away business. Repairing and maintaining infrastructure. Ridding the leaders of our community who have a me first mentality instead of what's best for Rawlins.
- 194 *Stringently and continue improving our water transport & delivery efforts - including the quick response & fixing of broken water lines. *Continue beautification projects. *Continue soliciting and bringing new businesses in & recreational opportunities.
*Continuing snow removal efforts. *Continue road improvements, especially on those in serious need of partial or full repaving. *Continue transparency of Council meetings and City department work plans. *Working together for the best interest of whole.
- 195 Rebuild, Repair, Expand, (the skate park in dog parks are awesome!) Look into reopening bowling alley or buying out empty areas and bring in more business! Dialysis centers (clinics are good but we need something for those who are sick and in our community. Let the money stay in our community!) Assisted living or new and improved nursing home facilities bring in more health care jobs.
- 196 Obviously to continue work on the water pipeline. Perhaps replace a water lines in areas of town that consistently break. Fill vacancies in the police force, etc. Assign someone to maintain the area by the underpass that Mr Espinoza worked on. And beautification!! Insist the code enforcement officer enforce the laws or whatever to make people clean up their property. This town is an embarrassment with all the potholes and unkempt property. There does seem to be any community pride. If there has to be water reconstruct restrictions next year, I hope people that don't follow it are fined. It doesn't take a rocket scientist and know who is not following them.
- 197 - Economic development - Dangerous buildings - Code enforcement.
- 198 Community growth and change.
-

Q 4 The City of Rawlins has focused on five areas. Please share any comments regarding: - Beautification - Community and Economic Development - Community Trust and Engagement - Employees - Infrastructure.

RESPONSES

#

- 1 There is not ONE area that is important to Rawlins except infrastructure!
- 2 Have abandon motels torn down.
- 3 Water, sewer, and streets.
- 4 Poor job, very difficult to do business. You have no trust.

- 5 Water line.
- 6 The employees are amazing.
- 7 Employees need more money on Christmas.
- 8 In crisis.
- 9 Not important at this time. Need work. Most employees are good. Infrastructure needs a lot.
- 10 Look at our cemetery. Seen none. Infrastructure some efforts are were made here.
- 11 Beautification - seriously and the rest how?
- 12 Needs community participation, mixed feelings, employees most great, infrastructure needs more can reconsideration, offset neglect.
- 13 Beautification, and infrastructure.
- 14 We could definitely plant more trees around the City. Rawlins used to be called "Tree City". We need to get back to that. Douglas has many trees and it looks beautiful because of that. The City's water system needs to be updated. We have wooden pipes in some places. We need to fix this immediately.
- 15 Not sure why infrastructure is last since others all depend on it as well as the taxpaying residents.
- 16 Main infrastructure needs more attention. We need to know now what needs addressed within the next 10 years for budgeting and any grants. We need to work on being pro - active vs reactive. When the. water issue has been addressed, the parks will need work. I think this should take a back seat to the infrastructure issues .
- 17 I think great things have been done recently all around .
- 18 Beautification is necessary, but it is also not a government primary purpose. So this should be done simplistically within the ideals of simple, low cost and necessity to target growth. Community and economic development should be focused on the old properties. We have to incentivize their sale and being restored. We are a small town and do not have a strong pull or economy that will substantially pull or grow our City. So our intent should be to increase value and wealth within the community by supporting the infrastructure and people in it. Trust and engagement should be shaken to its core. The public is in arms and has such a disdain for our current government it's ridiculous. Ethics, transparency and investigations into personal gains and relationships need to restore faith in the City's leadership and higher infrastructure. Employees need to be treated with respect and valued while being held accountable to performance standards and goals. We need City employees to fulfill our goals and visions, but we should always run lean and take very good care of those we expect so much from. I've already discussed infrastructure and those goals. The only thing I would add is focusing on affordability and high speed Internet access. I would focus on water as already mentioned. I would focus on restoration and removal depending upon the specific property discussed.
- 19 Community trust is non-existent now.
- 20 See 3 above.
- 21 Obviously, community trust and engagement should be the Council's number one priority and they can hear our residents without being disrespectful, rude and deplorable. The administration needs to focus on infrastructure, period!
- 22 Please focus on creating and maintaining community trust and positively enforcing community engagement by hearing residents out fully, not making up your mind before you are presented the issue and most importantly representing the City, especially during meetings with courtesy and respect for others. Next work on infrastructure repair and replacements across the City.

- 23 All important.
- 24 Community trust and engagement needs work.
- 25 Good goals. Please keep personal agendas at home as well as keep an open mind. Seek solutions to problems before they become issues.
- 26 Infrastructure !!
- 27 Community Trust is a joke as well as the infrastructure. There is no trust within our community at all because we were being lied to about everything and being stolen from and frankly we all as citizens are pissed and we should be taking taken seriously at this point and time and we're not!
- 28 I agree with all as indicated above in item three. especially recruitment and treatment of exceptional employees
- 29 We need to really focus on water structure and my big concern is the building on the condemned building list which I know the City is trying to work on.
- 30 Beautification is a joke. My yard and most residents took terrible. Grass or green scales require water .
- 31 Beauty is last because it's not worth the money spent when you have to apply for government assistance just to pay for water. Community & economic developers are all in agreement that the high cost of living will stunt growth. Trust requires transparency.
- 32 Infrastructure. should be at the top of the list. Get that right and the rest will should do well automatically.
- 33 The only thing I have seen in forward motion is the park's efforts at Beautification. I still don't trust the City. Employees still feel undervalued. The infrastructure is a joke. We still know where we are losing water after TWO seasons of restrictions with a third on the way. It's still a nightmare to try to bring in business here and gets fought at every turn. Thank you for Parks and Rec.
- 34 Good progress on beautification, improvements to greenways on the West End are noticed. Extra focus should be on the dilapidated buildings West end of town. Employee retention should be a huge concern. Wage survey.
- 35 This is criminal how they behave and vote on things.
- 36 It would be really nice if some of the old hotels/structures that are abandoned be taken care of.
- 37 Prioritize community. Employees, infrastructure, (water!!) development, beautification.
- 38 NOT DOING SO HOT ON BEAUTIFICATION. TEAR DOWN ABANDONED BUILDINGS. NOT DOING SO HARD ON ECONOMIC DEVELOPMENT. TRYING TO SHUT A PRIVATE BUSINESS PROVIDING A VALUABLE SERVICE. NOT DOING SO HOT ON EMPLOYEES WITH CITY ATTORNEY FIRED AND CITY MANAGER FLED FOR GREENER PASTURES.
- 39 Beautification is key to promoting Rawlins drawing tourist traffic to the downtown business district. Both entrances to Rawlins look unkempt and forlorn with trash entangled in bushes and trees needing trimmed/removed, if dead and replanted. Couldn't a part time summer position be made available from exiting Parks and Rec employees or others already employed to take turns and go around to the blighted areas in the morning before it gets too hot and spent a few hours cleaning trash out of bushes and trimming dead tree limbs from existing trees. This small thing would go a long way in making the entrances to the City look more inviting and cared for. On the West end of Rawlins are several blighted motels which have been abandoned for years. If the nuisance code for derelict properties were enforced, the City could begin taking measures to take the properties enough to take the

properties through eminent domain, razing the buildings and offering the real estate for sale. Years ago, the building department was enforcing this on historical buildings in the downtown. Thankfully, they were saved from demolition (as they should be), and remain a part of the historic fabric of the Rawlins downtown. If the building department could enforce the nuisance code for these buildings, then surely they could, could and should begin the process of removing the blighted and dangerous old motels that plague this West end of Rawlins.

- 40 See # 3. The rest of that means nothing to me until basic infrastructure has been secured and is running and maintained at a high level. If those people attempting to do that now can't cut it, fire every person leading the departments starting at the top and get people out there who know how to work.
41. Sidewalks are mostly dreadful or nonexistent in much of the town. - Rawlins is not as walkable as it could be. (Also presents many trip and fall hazards - - ESPECIALLY for aged residents.) Replace some of the tree stumps with new trees. Continue the fun community activities which do seem to foster good community engagement. Try to employ retirees and long time residents in museums, visitor centers, and other roles where they can readily share historical information about Rawlins. (knowledge and experience are fAR MORE important than congeniality and quirkiness in these roles and the elderly also need engagement and can be valuable resources in conveying town pride.)
- 42 Without employees. The City will not run. We need to appreciate what they do and help them to get the job completed in a timely manner. Need water before beautification.
- 43 If someone is working on these, it does NOT show. Our town looks horrible and City Council talks trash around town.
- 44 We need water to produce food in our gardens. The fear and distrust during this time hurt our City. We don't need beautification until needs are met. Trust and negative attitude with the City has hurt our relationship. I'm not sure much is getting any better.
- 45 Focus more on economic development and jobs that pay well and the others will fall into place. The "Splash Pad" sounds like a good idea if it ever gets finished.
- 46 Community trust and engagement are vastly improved. But City Council needs to be held to a level of integrity. The water issues were handled well. Dirty Boyz - not so much. not so much. Losing ***** was a major disappointment. And City Council should be embarrassed. I appreciate the newsletters that tell me what the City employees are doing.
- 47 Infrastructures need to be top priority and the neglect of these infrastructures. have led to numerous problems in our City is not capable of handling properly.
- 48 I've addressed all of these things in the previous questions. in my opinion, they all caps all share in equal importance, and not enough efforts are being made in any of these categories.
- 49 I think the City has fallen short on all five areas.
- 50 A lot more important issues to focus on, in my opinion.
- 51 I believe that when the City Manager was here, he did an amazing job in developing community trust and engagement. However, since he has left, I am not seeing much trust or engagement
- 52 Economic increases the core to making the other areas happen. N
- 53 What beautification has actually happened in this town for the past 20 years?
- 54 Water infrastructure and employee appreciation. Wave. should be at the top of this list. Any of our people could go elsewhere and make more money than they do here.

- 55 All these are good, except from what I see, you are not discussing. On community, you're not focusing on community trust. And in fact, from my point of view, it is the opposite
- 56 Infrastructure. something needs to be done with the old water infrastructure in town before things get worse.
- 57 Honestly, I don't feel like the City Council cares about any of these topics. ***** did, but the Council did not.
- 58 I think I commented on three of those above. I don't know enough about employees of or infrastructure to write other than commenting on the previously. poor handling of the water situation.
- 59 You cannot look separately at the five areas. They are all together. In order to have any development, we have to have pride in ourselves (beautification). We have to have new businesses and people become involved. But, there has to be an incentive for them to do so. And when you hear of misunderstanding, harsh feelings and questionable leadership, one probably does not want to join that "family". Of course we need dedicated employees and good streets, etc. But until we clean up our act it's not going to do it. Until we clean up our act, it is going to always be an uphill battle.
- 60 The City needs a landscaping ordinance so we don't end up with bare bones Walmart.
- 61 Beautification starts with enforcing zoning codes.
- 62 Beautification - Hold ALL businesses accountable to the standards and policies already on the books. If you did that, the businesses would look much better .
- 63 See above comments.
- 64 And infrastructure is years behind. Maybe even decades and should be priority number one.
- 65 The beautification was going well when this water issues came up. The manager was building trust with the community until he was run off. These are all good areas to work on.
- 66 Community trust and engagement is a joke.
- 67 Only moved here a few months ago
- 68 Rawlins is and will remain a transient energy town and there are a hundred other things to spend our money on than beautification. Restrictive government management will be resisted at all at all. fronts. We do not or want to live. in Colorado. Rawlins is not a destination, just a gas stop. The hidden agenda government must stop. The backroom leadership killing Rawlins must go.
- 69 Beautification. Focus on empty buildings and hotels on West End of tow. Fine people with trash or overcrowded yards. Infrastructure, water line maintenance and/or replacement. Trust and engagement. More transparency and take responsibility when issues affect the residents. (i.e. sewage water shortage).
- 70 New no evidence of the above
- 71 It was pretty crazy seeing the 4 City Council members try and shut down a local business Dirty Boyz so quickly. like they had some vendetta or something. They've been willing to work through other issues with other businesses, just not that business. Again, corrupt Council ***** did such a good job with employee and community trust and engagement. I've never seen anything like that and I've lived here my entire life.
- 72 Have you been on West Cedar? Past 8th? That section looks like a slim area. How can you say you have focused on beautification? If it's that obvious, then how can you gain the community's trust? How can you gain our trust when you are making it difficult for businesses to remain? Prime example is Dirty Boyz. The amount of trouble you are giving them leads to the speculation that City

government is receiving kickbacks from Wyoming Waste.

73 Kind of a joke!!!

74 Trust and engagement needs lots of work and probably won't get better until the current mayor is gone.

75 Beautification of a parks including Dog Park looks great.

76 Nothing seems to yet carried they once a new governing body takes charge. How sad.

77 "Beautification". This means what? The plants or the Hideous signs that replace the ones that were perfectly fine. On our dollar no less. Perhaps this means the amount of closed down buildings that continue to rot away? Community trust?? Please, don't be ridiculous.

78 The Council needs to be vigilant in hiring a new City Manager with experience. The last one. seemed like a nice guy. but was not good at being honest with employees or citizens. Council can do better at this too. They have too much contempt for good City employees and good citizens

79 Please see above.

80 You need to take a look at ALL of your community. You lost trust. Beautification only for areas North side of the tracks. Yes, you had dead trees planted at Bolton Park. Thanks.

81 We need to revitalize the visual aspect of the City. Too many derelict buildings. It looks and is trashy. We want to attract people into Rawlins, but when they leave and talk to others about Rawlins, they're going to talk about how trashy it is. Empty, boarded up buildings with unkempt grounds. It's an eyesore in a big way and unfortunately for the town, that is what people visualize when they think of Rawlins.

82 Fine people who keep trash and garbage in their yards. Develop our water system to peak performance

83 What's the point of the beautification when we have vacant buildings that have been such for as long as I can remember. And nothing to do here.

84 Infrastructure, employees and trust. Stop messing with the City code *****. Too focused on subjects that are irrelevant.

85 Is beautification where? Community and economic development by kicking out the people that do a good job bringing things in and companies that do great service to our company?

86 The Parks and Rec have done an awesome job of bringing things the kids love.

87 Economic development?? Forgiving a business because they didn't make sure they're ducks in a row?? I have to laugh.

88 It's all failing. You had a chance when the Council first started and they had energy and *****. But now with all the negative being generated by ***** and the loss of ***** , this town will implode.

89 You're all about employees. Well, keep Dirty Boyz as a trash company. They are employees too.

90 1. Infrastructure. 2. Employees.

91 None of the above. Rawlins just seems to not want any growth or listen to the people who live here.

92 I really haven't seen any improvements in these efforts.

93 Beautification hasn't been noticed, community and economic development. If the goal is to tear this down to start fresh than you're succeeding. Community trust and engagement. Trust is at an all time low. Negative engagement has increased substantially.

94 Community development is failing.

- 95 See previous comments.
- 96 Every aspect in these 5 areas are failed. No great plan for water issues. Shutting down Dirty Boyz will lead to illegal dumping South of town making Rawlins ugly. You have lost the trust of thousands. You do have a few select good employees and those you have are leaving due to treating them poorly.
- 97 The honest people of Rawlins sit back and watch our town go to hell. The fools running this town are driving the hell wagon. We are doomed.
- 98 Beautification has been focused on? It means way, way, way more work. I'm embarrassed to have family travel into town.
- 99 Infrastructure needs to be first!
- 100 You have a long way to go to regain the community's trust
- 101 No faith in the water or trust of the local City government.
- 102 Water issues and now Dirty Boyz issues.
- 103 See previous question. I addressed it all there. Bottom line, the City is doing a piss-poor job and it's absolutely pathetic.
- 104 Infrastructure needs to be number one.
- 105 Beautification. Quit worrying about beauty. If you don't have infrastructure, you will soon lose the trust from the community causing a drop in the economy. The City is on a slippery slope.
- 106 There is NO community trust. Glad ***** and ***** are out. Can wait until we can vote out ***** and *****.
- 107 Beautification doesn't work when the City inspectors are friends with the worst offenders of junk cars. Beautification also doesn't work when the entire City's water system is standing on twigs. Fix your infrastructure first before attempting ANYTHING else. Stop worrying about picking ruthlessly at the same small businesses and focus on the town. The community doesn't trust you, and it won't for a long time. No one wants to engage when the City doesn't listen and blatantly ignores what the people want.
- 108 I don't think a Dog Park gets rid. of the eyesore of all the abounding buildings. It doesn't create community trust to block good businesses, who provide a valuable service from during business here.
- 109 There is much work to be done in the area of beautification. Supporting code enforcement is a place to start here. Economic development won't happen again unless there is a good, solid infrastructure such as the water solution. I am not sure about City employees, as I haven't had much interaction. But ,I am sure they are good people. Our City Council means to work on community trust.
- 110 The City has done a terrific job with economic development by actively deterring businesses such as Starbucks, Maverick and Dirty Boyz. These are more examples of where the Council should have tried to change things rather than let poorly written ordinances shut down economic development. Additionally, several City Council members ***** have all made it clear that they have taken on City Council positions for personal gain, rather than to serve their community. This has eroded the public's trust in the City.
- 111 Again, the water infrastructure should be the first and foremost issue. Economic development and City cleanup would be next in line.
- 112 A few Council members are unable to understand what the community needs and wants, because they refuse to listen or give any one a chance!
- 113 We need water to purify the town, dead lawns and half dead trees and not a good look. Get City

- Council to act like adults and get problems solved instead of passing their negligence on to the citizens. (Water cost increase and NOW trash increased. Water cost increase and now trash increased.
- 114 Community, trust and engagement is a joke when it comes to certain members of the Council.
- 115 Community and economic development.
- 116 Things had progressed well in all caterer's in the past year. Hopefully the new City Manager can continue the progress if he/she is allowed to.
- 117 Infrastructure. Not good enough. You MESSED UP big time on the water system. Heads need to roll!!!!!!!!!!!!!!!!!!!!
- 118 If you want economic development, STOP chasing off businesses that operate here!
- 119 I addressed the first two above. I've not seen much happening! I think our parks and City Hall has worked to beautify, but the West End. is as awful! we are grateful to see Starbucks make its way here. Now, let's keep it going! Don't get hung up on an oversized billboard for Maverick. I promise the oversized billboard will not bother people as much as the look of the West End of town! I'd be more worried about the abandoned buildings than a billboard. I think the City has tried. to be more transparent. Now, with ***** gone, I hope we keep it up. ***** does a good job in forming everyone.
- 120 Beautification only goes as far as code enforcement can go. Our neighborhoods are full of trashed lots and condemnable buildings. Community engagement is doing fabulous - ***** is very good at keeping us updated as much as it possible. Limiting and closing small local businesses will kill the economy and/or increase the likelihood of people staying.
- 121 Community Trust is basically non-existent at this point. Infrastructure seems to be the main issue now. Let's focus there so we can move on. Employees = Great. Can't focus on beautification without water and having a dozen abandoned ugly buildings .
- 122 As a business owner here, something needs to be done with the West End of town. It gives a horrible impression for travelers exiting the interstate with all of the condemned motels and buildings.
- 123 Beautification.
- 124 The West End of town can use some serious cleanup. Reinstate free dump days. The voucher is not enough.
- 125 The green belts along our main streets are as welcoming as they are deterring. Beautification needs to continue.
- 126 Nothing has been done.
- 127 Economic development and infrastructure.
- 128 The City has made good efforts on beautification, but there remains considerable work to be done. M+ore work needs to be done on attracting additional businesses and an increased workforce. The Council's treatment of ***** was disgraceful and damaged trust.
- 129 Beautification - needs significant work. I have yet to see much of this. Community and economic development - needs even more work than beautification. The current economic climate here is nonexistent and destructive. I have seen more trying to keep businesses out than bringing them in. Community trust and engagement - this needs much work. We have seen our elected officials bullying one of the most influential people to get our community on track and they have been allowed to get away with it. Employees - I would suggest you start treating them right and get rid of those who think bullying is OK. Infrastructure - still determining where this has been happening.

- 130 Without infrastructure nothing else matters! Start with the basic means of your community.
- 131 Nothing in this town has improved for years. The City Council stops any potential improvement every single time.
- 132 Rawlins is a fuel stop. Always has been. Always will be. You need a competent and available workforce to attract business.
- 133 They all need work. But everyone needs to work together and quit stoning walling businesses and community members.
- 134 Infrastructure.
- 135 Economic development would be great to have new things come to Rawlins.
- 136 Bring in different businesses restaurants especially on the West End of town.
- 137 The current Council gets failing grades for Community and Economic Development as well as Trust and Engagement. ***** didn't last six months. Was he not vetted well enough before hiring or issues with the Council not letting him do the job he was hired for? Trust considering how the Council is going after a local business AGAIN. they have lost all credibility.
- 138 I have seen nothing done for beautification.
- 139 See above comment.
- 140 Some employees are crooked and falsehoods.
- 141 A definitely need to upgrade our water infrastructure. Try for development on the West End of town.
- 142 I am sad to see ***** leave. He was an asset to the City.
- 143 Beautification is fine. Humanity and economic development needs more food and shopping places because they closed the roads in the winter, we have no places to go. Employees need to up the minimum wage around here. Infrastructure is fine.
- 144 I moved back to Rawlins a year ago and it is not the same place I was born and raised in. City looks run down and horrible. So much blight all over.
- 145 Trust? This Council is a joke.
- 146 We need to continue to support new businesses. The West Side of town needs work to make it more appealing for visitors and residents. Council needs to work toward trust and healthy relationships with employees.
- 147 Keep making updates to beautify our City. Don't let the old fogies get in the way. Pay your employees better. Show appreciation. Keep updating infrastructure. Keep providing more things for our community to do. Skate Park. Roller Skating. Dog Park. Good stuff. Keep bringing more businesses to Rawlins. Make sure we have funds to pay for any newer positions at City Hall before adding more. Keep the focus on the books. Keep the focus on the boots on the ground first.
- 148 All great ideas. just need more follow through.
- 149 The City has done great with downtown. But what about the other ends? Weeding and applying landscape. Pretty rocks or making symbols out of rocks. (Of course, utilizing what's not as expensive). Making it look clean and inviting for visitors and travelers.
- 150 Looked like what I commented on.

Q5 Would you recommend our City to your friends and family as a place to work and live?

ANSWER CHOICES:

Yes	17.89%	39
Unsure/Sometimes	34.86%	76
No	47.25%	103
TOTAL:		218

Comments

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- 1 If there the infrastructure is improved, I will say yes.
- 2 Overall, we have a great community. We have pulled apart on some issues and our local government is responsible for much of that. Businesses do not like authoritarian governments who believe the people answer to them.
- 3 There are some good things, but there are a lot of land locked, poor snow plow plans, lack of good shopping.
- 4 The current Council needs retraining about their role as elected officials not showing personal bias, prejudice or vendettas. They work for us. We don't have to be disrespected when we come before them or disagree with them.
- 5 I would recommend our community, but not the current behavior of the majority of the City Council.
- 6 I know this place has potential, and there are things changing. The Skate Park rocked!! And Dog Park! But let's stop letting prominent families walk all over the town and make it harder for us to grow. They clearing aren't all they have acted to be. . . enough is enough.
- 7 The reason for this response is because we are a laughing stock of Wyoming due to the asinineness.
- 8 Who wants to live someplace where you have to boil your water and have dead grass for lawn.
- 9 Absolutely not. I try to be happy here, but we are definitely stuck here with work and home ownership and I can't encourage other people to live here.
- 10 NEW DOG PARK AND SKATE PARK. SKATEBOARD PARK BY CEMETERY IS BRILLIANT. THANK YOU.
- 11 Not until the City starts taking responsibility for their failures and start resolving the problems instead of worrying about covering their own tails.
- 12 Finding adequate housing would be too great an obstacle. Renters rights are virtually nonexistent. Contractors, plumbers, electricians, handymen and other repairmen are too few, even if one does find a home. (which would probably be in dire need of these services.)
- 13 I used to.
- 14 I like our community and how small it is, but there's nothing to do here on a whim for kids. Not many good paying jobs either. No tech companies or big brand business. . . (McDonald's and the other fast

food places don't count)

15 If they could handle the climate!

16 The City has many areas that they need to focus on fixing first.

17 Our City is great about pulling together in times of need. But there's not enough things for families to do. Activities to keep our youth busy and to keep more shopping local.

18 I feel the City of Rawlins has a very friendly community. I feel there has been a problem with the good old boy's situation in the City government. I see a lot of empty hotels on the West End of town and a lot of very rundown and junky properties all over town. I am aware there are ordinances in place that can correct this problem with the right leadership in place.

19 Not with the refinery down.

20 I was born and raised here. I love this town. but we have a lot of work to do.

21 I'd never encourage anyone to move here. I'm moving away as soon as possible.

22 That's why I moved here! But how to encourage businesses?

23 I have been a resident of Rawlins for more than 60 years and for the first time in many years I would like to live somewhere else as have many of my friends.

24 It's a dirty little town where, as the City refuses to enforce residential codes on weed control, a must called. Most property owners are able people.

25 There is SO much potential here.

26 See above. Until these changes are addressed, I would not.

27 Rawlins is dying and has been for 10+ years.

28 No future. No health care.

29 Not with the current City Council. ***** needs to go NOW. He literally is a horrible human being.

30 See above.

31 I reckon. I would recommend the people here, but not the ability to have gainful employment.

32 My property taxes are high for "iffy" water and town upkeep.

33 This isn't a good place for any one but maybe single men, as there are plenty of bars and gyms. They want you to "keep our city Obey local", but run out any small business trying to thrive.

34 City Council needs to focus on basic needs.

35 I have lived here for my entire life, but the way the City is being run, I'm looking for a way to leave Rawlins.

36 I've lived here 35 years, and this is the first time I've thought I can't get out of here fast enough.

37 Absolutely not, unfortunately. Major Council changes need to happen.

38 I would have a year ago. Now my family is looking to go elsewhere. We were all born and raised here 4 generations and every single one looking for a new place to call home because this is not it anymore .

38 This is the most unfriendly place I've ever lived. As soon as this problem as soon somebody has a problem they are ostracized.

40 Place is a shithole.

41 When we first moved here I would have but no longer. I can't wait until we can move out of this town

and out of Wyoming.

42 Current state of Rawlins is the joke of the state.

43 It's difficult to sell Rawlins to others. The negative mindset that greets them when they arrive tends to skew their thoughts of our community.

44 Fix your issues. Remove incompetent people and move your focus back to serving our community.

45 Hell no. Don't even drive by. Crap splatters if you get close.

1. 46 Never in a million years. This town is a ***** joke.

47 Cost of living has skyrocketed here. Middle class has been run over.

48 The town is a shit show and I'm not looking forward to moving back. This City doesn't deserve my tax revenue. Rawlins is known as one of Wyoming's worst towns and it's not from nature's wind.

49 I moved to Rawlins 5 years ago. I have. always said that I see so much potential in Rawlins, but the last year has shown me that it is not a place that I would recommend anyone move to.

50 No progress in the half decade I have lived here.

51 If it weren't for the job I have, I would not be here. Once I retire, I am leaving. My children all went through school here, and the school system is a joke too. RAWLINS has so many issues right now that I would not want any of my friends or family to have to move here unless major changes/improvements are made.

52 I have never lived somewhere with the problems I have seen in this town. Once again, the way the water situation was neglected for SO long, We, the citizens, have suffered and with the trash situation now . . . Dang, I think the City is trying to drive people away with rate increases . . . have been have fun paying for your incompetence!!!

53 The way it's going. NO.

54 I was born and raised here, and will be leaving within the next year, because the state of our town.

55 Rawlins is a great, small town. With effort, this could be a great place. it seems to me that there are people who don't want to change, and without minimal change, this town will die.

56 Rawlins will not allow people to grow at this point. People don't want to work. You have to travel two hours to get, quote, A LOT of needed things. The list goes on.

57 I would have, in the past, but no longer. I can't wait to move out of here.

58 I love our community, but nothing changes for the better when it comes to the City government.

59 Most of the time, no, because we aren't growing.

60 I would, but it needs help. I would suggest it because the newer people that come in and bring their ideas, the better off we will be.

61 I hate it here.

62 After 67 years here, I'm moving to Laramie. Not going to die in this sad excuse for a hospital.

63 Too often must drive for medical care at another community.

64 Summertime, Yes, I would recommend our City. Winter, I would not.

65 Depends on the new City Council members' behavior.

66 I have always said Rawlins people are friendly, but comments on Facebook don't always prove this to be true. Rawlins has a hard time filling job vacancies for some reason. I just don't know how I feel about it, but I am very thankful for the businesses we have.

Q6 Thinking back over the past 12 years, have you had contact with the Rawlins City Hall Admin Services and Finance Departments?

(Question, for example, if you have come to pay your water bill, pay a court fine, or meet with staff.)

ANSWER CHOICES:

Yes	55.29%	115
No	44.71%	93
TOTAL:		208

Q7 How would you rate your experience with the City Hall Admin Services and Finance Departments there.

Answer choices.

Excellent	17.65%	36
Good	23.53%	48
Average	16.67%	34
Poor	5.39%	11
Terrible	3.92%	3
N/A	32.84%	67
TOTAL:		204

COMMENTS

- 1 ***** is a gem. ! I'm almost always deal with her and I couldn't ask for a better experience
- 2 Required multiple calls to contact.
- 3 Was told water would not go up then it did. I ask why and was told "Because . . . "
- 4 I feel like when I walk in I am a burden.
- 5 Called 3X asking when or if rates will go up . All said IDK then get used. Then, get 2 huge bills B4 Xmas.
- 6 All I hear about City Hall is you can cut the tension with a knife and they have so many people

they've run out of offices, yet field works keep getting positions cut.

7 Mostly minor bureaucrats punching the time clock.

8 I not do not use them. I currently use their app to pay my water bill.

9 Most staff are friendly and helpful.

10 Sometimes a person paying a water bill has to wait while employees gossip.

11 Paying my bill is easy, of course, That's all the City wants is my money. They don't want to be accountable for what those dollars are spent on or how the City can be improved. The City wants federal grant funds to bail amount of their governance.

12 Finance Dept. Great people.

13 Super nice and helpful.

14 Great.

15 My concern is to the commissioners. They did wrong to Dirty Boyz and all their customers! They should look to into where Dirty Boyz are able to haul trash cheaper and save Rawlins residence money!!!

16 Finance/water department employees are great. I didn't have the same experience with ***** or *****.

17 They said they were going to help with a serious matter. I was lied to. I NEVER received a call back. I felt like I was bothering them and was only pacified so I would leave. Never received a call as I was promised. Then when I called, the matter was passed off onto another department. No resolution was or has EVER happened

18 ***** was excellent. Rest of staff seemed stressed and needed training.

19 The working people are not the problem. It's the micromanagement by a select few that are the problem.

20 Wonderful people.

21 I rented the depot for an event months in advance of the date of the event. I was told there are problems with the heating and cooling systems, but it would be fixed by fixed by then. Paid the whole fee, plus deposit for both sides of the building. Never given a call before the events so we can make other arrangements. The heat still hadn't been fixed! Went and spent hundreds on space heaters that barely helped. We tried to get part of the fee reduced, and the City wouldn't work with us AT ALL. We were told we already paid a reduced fee for the rental in the building, which was NOT TRUE.

22 ***** is a great employee and always helpful.

23 The City uses a 3rd party billing website and when issues arise, don't hold any accountability, but instead. would rather pass the blame and punish the customer.

24 I make sure not to go to City Hall, because you can cut the tension in that building with a knife. It's not a welcoming place.

25 The attitudes of the ladies there were very inviting.

26 The form to change services needs to be able to edit on phone or tablet devices to make it quick and easy for some one moving to town.

27 Ladies that take payments are wonderful.

28 I pay my bill through the express service. But when we had the water situation, and I called the City

hall, they were not friendly and quite rude. I understand they may have had a lot of things going on, but there seems to not be friendly people and maybe that can be fixed with more training?

29 I pay my water bill online. I appreciate the convenience.

Q 8 Thinking back over the past 12 months. Have you had contact with the Rawlins Parks and Recreation Department? (For example, if you have visited City Parks, Recreation Center, Gun Range, or attend special event).

ANSWER CHOICES:

Yes	68.78%	141
No	31.22%	64
TOTAL:		205

Q 9. How would you rate your experience with the Rawlins Parks and Recreation Department?

ANSWER CHOICES:

Excellent	30.20%	61
Good	26.24%	53
Average	14.85%	30
Poor	0.99%	2
Terrible	1.98%	4
N/A	25.74%	2
TOTAL		202

Comments.

#

1 20 years ago, the City stomped us from cutting down quote THEIR trees in front of our home. They told us the trees belonged to the City. Told us to call when they needed trimming. Funny things is when we called, we were told there was no longer an arborist in Rawlins. So no one could do anything with the trees. A year or so ago, they finally came and looked at the trees. They saw our sidewalk and all the damage the CITY'S trees did to our sidewalk over 20 years. We needed all three trees cut down, and the stumps removed, so we could fix our sidewalk. One tree was come down and

the stump was left. We are still waiting on the other two trees being completely removed so we can fix our sidewalks.

- 2 Love what the Rec Center is doing!
- 3 Have had incidents where grounds keepers give the impression you are an inconvenience and burden by using these resources and try to micromanage its use (within the authorized uses).
- 4 Like the parks, but would like open bathrooms.
- 5 I love the new offerings and programs from the Rec Center! Great job being creative and making it fun.
- 6 Love the people & I was in a jam with a helmet situation & they stepped up without any issues.
- 7 Infrequent visitor to the Rec Center. Great staff and faculties have been upgraded very nice.
- 8 I think Parks and Rec is the only functional department. They take public comments serious and are making positive adjustments.
- 9 Recreation Center looks great with all the new improvements (carpet, weight room, gym floor). Lots of new recreation offerings lately. Love the roller skating. Staff is always extremely helpful.
- 10 ***** is the best, most professional director yet! all the staff are helpful and competent!
- 11 It seems the parks and walking trails are well killed for. and kept up. See previous comments for other areas of town
- 12 Exceptions include ***** at the golf course and a couple people who work at the Rec Center.
- 13 Rec center staff seemed friendly and on mission. Parks department was hard to get in touch with.
- 14 I live across from one of the parks in town. When I heard the water line broke, I called immediately to have someone look at the situation and the individual they sent was not prepared for the situation at hand. No tools, not really sure how to handle this situation, not properly trained. We ended up showing him where the shut off for was located at the for the park so he was able to shut the water off. The upkeep on all the parks has been horrible. Music in the park is a great thing for the community. However, the. trash that is left behind thrown into the neighboring houses yards, unable to park at their homes, the fights, the loudness. These are things that were not thought of when deciding to hold this function at one park and one park only. We have numerous parks in town and while Washington is the biggest ,there are numerous houses that get affected by this look by this function.
- 15 The gun range closed several weeks early. This is the type of service most citizens are not happy with.
- 16 The parks are underutilized. That is a problem of the people and not the Recreation Dept. Need brainstorm how to increase Parks and Recreation usage.
1. 17 New Dog Park is already trashed. Splash Pad at Depot Park completely flopped. City has to hire outside help for MITP every year.
- 18 ***** and her staff are outstanding.
- 19 The parks are in good shape.
- 20 They've done such a good job this year with the Skate Park and Dog Park. I loved the roller skating.
- 21 I see them hard at work trying to keep parks nice, while the City lets our water dry up.
- 22 The members of Parks and Recreation are wonderful.
- 23 Rochelle Ranch golf course was not mentioned above. Go figure. But what a great asset to the City

- 24 It's nice they have skating for the kids now.
- 25 The equipment needs updated or replaced.
- 26 The improvements are to everything the past 2 years have been wonderful. Our kids, nieces and nephews have loved all the changes and increases in things to do.
- 27 The gun range is fantastic. The current Range Master has put a lot of work into making it a great despite not having the funds to keep it up the way it should be and needs to be.
- 28 I love that the Rec Center listened to the committee and found a way to bring back roller skating!
- 29 ***** goes on above and beyond. Really, you made the Golf Pro paint the Pro Shop?
- 30 The fairgrounds are amazing
- 31 I love the Rec Center!
- 32 The Rec Department is one of the few good things about Rawlins. They have actively worked to improve the services for our community
- 33 There is no leadership or direction on the REC board.
- 34 Washington Park is where I visited and it looks nice, considering! I felt like the parks looked good! I'm grateful that the City recognizes the importance of green spaces!
- 35 ***** is doing a wonderful job increasing Rec Center programs and visibility. She has always had a smile on her face and knows kids by name.
- 36 Our City parks are seriously neglected.
- 37 Rawlins Parks and Rec has made excellent progress and provide many opportunities for residents and visitors.
- 38 Good people at the range.
- 39 Outstanding program. Love all the new programs and activities at the rate the Rec Center is doing for kids. Absolutely fantastic 10/10
- 40 ***** has taken the department to new heights.
- 41 Great people
- 42 I personally have not had issues. I do think it's odd I see a lot of driving when there can be more maintenance with roads shrubs and as mentioned before weeding and landscaping, specifically in front of RP lumber. That area is always full of weeds where the side hill is as you drive by. Maybe the City can help, or, since they deal with landscaping, a little maybe use rocks to make their RP Lumber name or something to stand out .Same for the outskirts of town. Get the manure from dump or corrals and use some seeds and make it pretty and inviting .
- 43 Great staff!
-

Q 10. Thinking back over the past 12 months, have you had contact with the Rawlins Police Department? (For example, if you have filed a police report or call to report a problem.)

ANSWER CHOICES:

Yes	48.29%	99
No	51.71%	106
Total		205

Q 11 How would you rate your experience with the Rawlins Police Department?

ANSWER CHOICES:

Excellent	23.86%	47
Good	15.74%	31
Average	11.17%	22
Poor	7.11%.	14
Terrible	4.57%	9
N/A	37.56%	74
TOTAL		197

COMMENTS:

#

- 1 Great Department with committed officers. Sorry we lost some of the best ones before the new chief.
2. Our RPD is outstanding from the dispatchers, staff, officers, administration and chief. We have a proven leader that is supportive of our law enforcement officers as a whole. Just what we need.
- 3 They are okay. They did their job when needed, but I have a feeling some cops get victims in trouble just for power grabs.
- 4 It seems to be a good old boys club. Always remember the guy you arrested on Friday night might just be the guy that could save your life on Saturday night.
- 5 They show up when needed and aren't jerks.
6. I tried three times to have an inspection at my property for an animal permit, and three times the animal shelter no call no showed, so I gave up.
- 7 I ONLY WALK MY DOG IN THE CEMETERY AFTER DARK.
- 8 See #10.
- 9 Too fixated on where people park.
- 10 The Police Department is a buddy system. They allow things to slide for certain individuals, but will harass others. There is never two sides to one story. They are one sided, depending on the individuals involved.
- 11 Hard working.
- 12 Haven't seen much from RPD. There is crime here... stolen vehicles, drugs, etc. No news outlets with

resources to report locally anymore. Hard to know what's really happening.

13 If animal control is part of the police department, then also, yes. Excellent.

14 I really like *****. He's such a great police chief.

15 In the years 2001 to 2006, The Police Department was not reliable. I hope they've gotten better.

16 When I was stopped, the police officer was polite and professional. I like that our police officers are frequently in and near our schools. Great work.

17 Unfortunately, our law enforcement has a tough time with individuals. However, I feel we have a great Police force.

18 Didn't expect much from them.

19 The chief of police has been a wonderful addition to our community. I'm very excited to see an increase in staff and think the officers seem less stressed than years before.

20 They came over to ask about my neighbors as a welfare check. The officers were nice and professional.

21 Members of police department are out of control.***** , for example, run amok.

22 Show very little concern for the citizens.

23. It depends on who you deal with. ***** needs to be fired and should and and should have been a LONG time ago!!! He is the most crooked cop out there. But instead, the City just covers everything up. He lies to people. He's on police reports. SPEEDS everywhere he goes . . . and is a total and complete asshole to every person he comes in contact with.

24 I do not trust the Rawlins Police Department. I avoid calling them at all costs. I have never been on the receiving end of an encounter with them, but my experiences with them have demonstrated that they are callous and their position has gone to their head. I have great things to say about WYHP and the Sheriffs, but Rawlins law enforcement is greatly lacking.

25 My vehicle got run into. The person that hit it didn't report it. Witnesses saw it happen. Knew it was my vehicle and the cops were called. He did nothing and no fines were given. I was told that it wasn't bad enough damage. to do anything about it. Now I have a nice truck with a dented bumper that looks like shit.

.26 I have been so impressed with the City law enforcement! I have had positive experiences and also seen them doing so much good! Thank you to them!

27 It's too bad that we can't have a deer cull because ***** decided that his department should not be involved and he would not be a active and effective committee member.

28 At times the officers are respectful. Other times they are very arrogant.

29 Arrogant and unwilling to cooperate with County Law Enforcement.

30 I think our police department has improved. They're not hanging out at lulled Loaf n Jug as much. You don't get that feeling they are in every corner of the City watching any more. My interaction with ***** has been less than. He is arrogant and thinks his stuff does not stink.

31 There are a few officers who believe they are above reproach.

32 They work long hard hours and days. Appreciate all their work keeping our town safe .

33 ***** and 2 officers responded when my husband passed away. They could not have been more compassionate.

34 They get here in a reasonable time.

- 35 Much improved over the last administration.
- 36 There's a lot of bad with our PD, unfortunately unprofessional as well.
- 37 Called and tried to make a report. No follow up from dept.

Q 12 Thinking back over the past 12 months have you had contact with the Rawlins Fire Department? (For example, if you had an incident which involved a fire or medical?)

ANSWER CHOICES:

Yes	25.62%	52
No	74.38%	151
TOTAL		203

Q 13 How would you rate your experience with the Rawlins Fire Department?

ANSWER CHOICES::

Excellent	18.42%	35
Good	11.58%	22
Average	6.34%	13
Poor	1.58%	3
Terrible	1.05%	2
N/A	60.53%	115
TOTAL:		190

COMMENTS:

#

1. Very kind and caring department with non knowledgeable leadership.
2. Its very apparent. RFD has undertaken incredible challenges to become a more cohesive group. Staff appears to me happier as they interact more and more with the community. We have a solid, ***** that has gone above and beyond to improve the department and our community.
3. Always awesome, always professional and always kind!!

- 4 See #12.
- 5 Their EMTs are top notch and absolutely amazing.
- 6 Amazing group of people.
- 7 They helped address a water flooding issue in my basement directly caused by the City workers.
- 8 Again, they can apparently only do so much when your neighbor doesn't comply with their suggestions and breaks the law. The response time is terrible even when you have when you live across the street from the fire department .
- 9 ***** was fantastic in his professional duties. Was a great helpful and understanding. Seems like a great group of folks.
- 10 These guys are wonderful. The new leadership has an amazing energy that just makes everyone around him happy.
- 11 ***** has no consideration for time and history of department
- 12 We have had to call 911 for my mom a couple times. The medics were awesome and very helpful with my mom's dementia.
- 13 They're the only ones who helped us in our with our basement.
- 14 The fire department are a bunch of self serving asses.
- 15 The Rawlins Fire Department is an excellent agency full of dedicated professionals. The fire department needs to be larger.
- 16 Shouldn't take 15 minutes for a fire department to respond.
- 17 ***** Is power hungry and the sole reason you cannot keep staff.
- 18 Thank you for all your hard work.
- 19 Two of the paramedics responded when my husband passed away, and there were extremely compassionate.
- 20 These guys are the real heroes. There's never been bad from them in the community.

Q 14 Thinking back over the past 12 months. Have you had contact with the Rawlins Public Works Department? (For example, if you have interacted with streets, utilities, water treatment, wastewater treatment or administration.)

CHOICES:

Yes	51.96%	106
No	48.04.%	98
Total		204

Q 15. How would you rate your experience with the Rawlins Public Works Department?

ANSWER CHOICES::

Excellent	12.37%	24
Good	19.07%	37
Average	11.86%	23
Poor	9.79%	19
Terrible	9.28%	18
N/A	37.63%	73
TOTAL:		194

COMMENTS:

#

- 1 They shut water off at the corrals 0 warning.
- 2 They have went above and beyond helping and answering questions.
- 3 ***** at the water department thinks he must be public relations. He just needs to do his job. He's got plenty to do.
- 4 The people are fine. The water lines are not.
- 5 What a joke! This water situation is insane and they don't even know where the leaks are because nothing is metered. They took a stab iin the dark at wood. stave and the flow stayed the same. I just doubt abilities and knowledge.
- 6 CITY IMMEDIATELY RESPONDED TO A NEIGHBORHOOD SEWAGE ISSUE AND FIXED IT QUICKLY. LOVE THE RECYCLING CENTER , , , GREAT CUSTOMER SERVICE THERE. LOVE THE DUMP . . . AGAIN. GREAT CUSTOMER SERVICE.
- 7 See previous comments.
- 8 See #3.
- 9 These individuals do not seem like they are properly trained for all situations. I have noticed they are getting better at fixing water line breaks, but if they were properly trained on the system itself, I feel. there could have been better up keep on the system in general and we would not necessarily be in the situation we are in.
- 10 Hard working. But we need to stop wrecking the street after we haven't paved. Plan ahead. Do work before paving otherwise we wasted the penny tax.
- 11 Promptly turned residential water on and off when requested.
- 12 This department . . . so many things to fix. So much poor governance . . . these guys are on the line and dealing with the many poor decisions from past Council decisions. I really feel sorry for them but applaud all their efforts to provide water and sewer services to residents in the town.

- 13 The fact that our water situation has gone as far as it has makes me sick. I am not convinced that any of this would have even been brought to light now if it was not completely forced to be brought to the attention of the Rawlins citizens .
- 14 Water issue speaks for itself.
- 15 Nothing was resolved and the City did not take responsibility for sewage damage to our house and multiple neighbors.
- 16 Great staff. They've been through a lot this year. Council's fault for not raising water rates for so long.
- 17 They stated they had turned the water off to the house ,but did not do due diligence to ensure it was off. This resulted in \$25,000 worth of damage to my home.
- 18 When pipes break and the entire community is jeopardized, that's an issue.
- 19 We cannot guarantee we will adequate water this next year. If the City cannot guarantee a basic human right, why should we be paying for such?
- 20 Bad job not working on the pipeline years ago!!!
- 21 Had a water leak this past year. Thank God the employee for waterworks lived close and came to shut off our water immediately.
- 22 There are some very dedicated staff that are ready to respond to emergencies at anytime, day or night, hot days or frigid winters.
- 23 Alley left in poor repair. Numerous breaks. They did arrive fast . . . but always worry of when things will break again.
- 24 No personal experience but I appreciate the folks on the ground fixing our water lines and putting in the hard work.
- 25 We don't see these guys often, but honestly, we know how hard they are working and we appreciate everything they do and hope they keep their heads up during this mess they are dealing with. That goes for all departments.
- 26 Streets department cannot fix a sign, patch a pothole . . . has any supervision.
- 27 Again.,I only work with the individuals I know will try and help. I have them saved directly in my phone. I will not contact the yes men and women of the town.
- 28 City water came out to turn off my water so my husband could fix a pipe in the basement. They knocked on my door and told me they got the water turned off. much. to our surprise when my husband started replacing the pipe in the basement the water was NOT turned off. Fooded our whole basement.
- 29 Water issues nonstop.
- 30 ***** the best employee you guys have.
- 31 Water infrastructures is in serious disarray.
- 32 The City constantly does work on people's private properties (such as trying to locate water shut offs) without telling the owner. Then the department is very rude when the person inquires about the work. Additionally, I blame public works for the current water crisis. Anyone that has been there for more than five years should have stepped up to make sure issues were being addressed.
- 33 I hope the communications between local contractors in the City increases regarding local government jobs.
- 34 Water.

- 35 The waste water issue was inherited as a result of decades of neglect. The current staff have done an excellent job of addressing the issues and moving forward.
- 36 Haven't we all had contact with public works department? how frustrated they must be with the ongoing problems.
- 37 I think the employees in the department need to get real about the water problem, not just shove it under the rug for sugar coated.
- 38 Took care of sewer line.
- 39 See previous comment on our water situation. Nothing wrong with asking those who are no longer there for help and guidance.
- 40 They are supposed to come for our road and haven't done it yet. We had our sewer lines done and we are still waiting on them to fix the road. When I called, they said they would call me back and never did.
- 41 ***** done a great job in spite of the mess he inherited.
- 42 I honestly think they need better training and the issues we have. What's happening since our last City Manager left?
- 43 I know that they have been working hard on all of the water problems we have had.

Q 16 Thinking back over the past 12 months, have you had contact with the Rawlins Community Development Department? (For example, if you have interacted with landfill, recycling permits, zoning or administration.)

ANSWER CHOICES:

Yes	56.04%	116
No	43.96%	91
TOTAL:		207

Q 17 How would you rate your experience with the Rawlins Community Development Department?

ANSWER CHOICES::

Excellent time	15.74%	31
Good.	22.34%	44
Average	10.66%	21
Poor	10.15%	20

Terrible	3.05%	6
N/A	38.07%	75
TOTAL		197

COMMENTS:

#

- 1 Generally generally good
- 2 We pay sales taxes then I pay a landfill fee and I also pay someone to all my garbage. Then, I have to pay another fee if I take a trip to the landfill. Rawlins gets paid three times for our waste removal . . . it's wrong and needs to be fixed
- 3 Everyone at the recycling center is wonderful. I appreciate their willingness to always help.
- 4 Land fill is a joke. A big, expense, bad joke.
- 5 They are great when I had to go to the dump. Just not sure of the fees.
- 6 Landfill is a huge money pit.
- 7 I THOUGHT RECYCLING AND LANDFILL WERE PUBLIC WORKS.
- 8 See #16
- 9 Recycling has always been on task, helpful and friendly. Landfill is very straightforward and easy to deal with. (And doesn't stink.)
- 10 I only interact with them when I have to haul anything to the landfill and each time they are respectful and most of the time knowledgeable of everything going on
- 11 Lack of desire or support at upholding ordinances for abandoned structures and treasure properties.
- 12 Landfill closed, day after Thanksgiving????
- 13 Love the landfill employees
- 14 I love them. They are so friendly and helpful.
- 15 Should have found the problem instead of hauling our trash to Casper!
- 16 Too bad this position was eliminated.
- 17 They helped me by staying open an extra few minutes to unload whole mess of cardboard. They did not complain and I was so grateful because my car was loaded. Thank you Rawlins Recycle
- 18 Free demo days are appreciated
- 19 Planning on zoning office folks were very good. The planning and zoning board had individuals who were very unprofessional, violated the rules of the board and were a very detrimental to the process. Also it appeared that the Council had not provided any leadership to the planning and zoning group, making it very difficult for the City Manager and planning and zoning group to convey what is expected to applicants. Overall good folks working for the City, but a lack of good leadership from the Council and zoning commission.
- 20 The working people are great.
- 21 Great people, but this area seems to need a lot of work. The professionals here should be doing a better job at bringing in new business. the need for economic development is key and we need to get that position back.

- 22 Recycling employees are friendly. Landfill employees are rude and would rather pay Dirty Boyz to take my trash, so I don't have to deal with the rude employees.
- 23 Poor leadership.
- 24 Nothing against the employees. This is strictly terrible due to the way the City has propped the landfill up as a cash cow and demonize small businesses that are trying to do what'ss best for their customers (citizens of Rawlins).
- 25 I took cardboard to the recycle bins and the trash was strung all over and blowing down Daley Street.
- 26 Landfill looks like hell. Not kept up on the amount of garbage sent to them. How could they keep up with Dirty Boyz addition of customers. There is no way it would work. Be thankful they took trash elsewhere. The City would be fined by environmental and should be already with its conditions.
- 27 Depends on who is working. The one lady is amazing, but the other one refuses to let me dump when I need to because my husband is on the house, even though I am out there all the time with him and can give him the accurate address.
- 28 The employees of the landfill are wonderful to work with.
- 29 Recycling is understaffed.
- 30 Sometimes I avoid dropping off cardboard for recycling because the recycling bins outside the facility are always full.
- 31 Why ask the question? Clearly, Rawlins has a monopoly here, one that threatens to wipe out the competition after City Council meetings.
- 32 The cardboard recycling center is great!
- 33 After taking cardboard to drop off locations around town that were full, I took it to the dump. Was told I couldn't dump and had to recycle it. This was during COVID when you couldn't go to the center The dump sent me to the Recycle Center. And they said they had called and that I could dump my cardboard there They said I couldn't.
- 34 The Landfill and Recycling Center are extremely well run. And the employees are consistently friendly and helpful.
- 35 Love the Recycling Center and staff although.they're not real eager to jump up and help. All in all, have had good interactions.
36. Don't charge me twice on my landfill bill. Either charge me on my water bill or at the gate. But don't do both.
- 37 There have been false stories told. Improper disposal of hazardous materials in the City Landfill areas, etc.
- 38 Guys at recycling center are nice guys. ***** is doing a great job.
- 39 Most have no idea what they are doing.
- 40 I spoke ***** about possible fencing options and she was very helpful. The employees at the Landfill and Recycling Center are the best. Friendly and helpful. In my opinion, the Recycle Center has never been as organized as it is now, and employees go out of their way to be helpful.

Q 18 Thinking back over the past 12 months, have you had contact with the Rawlins Downtown Development Authority (DDA/Main St)?

(For example, if you have attended a class special event walking tour or volunteered with DDD/Main Street.)

Note. DDA Main Street is a special district and not a Department of the City.

ANSWER CHOICES::

Yes	40.2%	82
No	59.8%	12
TOTAL:		204

Q 19 How would you rate your experience with the Rawlins Downtown Development Authority (DDA/Main Street)?

Answer Choices

Excellent	17.28%	33
Good	13.61%	26
Average	14.66%	28
Poor	3.14%	6
Terrible	2.62%	5
N/A	48.69	93
TOTAL:		191

Comments

- 1 There are some statements I keep hearing around the City - "It's just Rawlins." or "That's the way it is in Rawlins." "Rawlins is the armpit of Wyoming". We need to fix the citizen attitude and pride in the City.
- 2 Get the trailers off the streets.
- 3 Summerfest was a big hit and we always enjoyed downtown Trick and Treating. Good job!
- 4 Halloween was OK
- 5 They are always trying to do better and are not jerks

- 6 I have had some good conversations with *****
- 7 HIGH ENERGY. POSITIVE VIBES. PARTICIPATED IN COMMUNITY CLEANUP DAY AND IT WAS A BLAST.
- 8 The Rawlins DDA has done an outstanding job revitalizing and beautifying the downtown. They go the extra mile to promote slash provide activities and entertainment downtown throughout the year. We are fortunate to have the DDA slash Main Street organization in Rawlins
- 9 See #18
- 10 DDA tries
- 11 I'm impressed by ***** and her staff. They would very hard.
- 12 ***** do bomb dot com. Dot.
- 13 Most people I know avoid driving downtown because the sidewalks sticking out in the street!
- 14 DDA seems like a lot of talk without substance. Our downtown is still a bunch of empty buildings and few businesses. Thank goodness for Rasmussen's and BiRite.
- 15 Loved helping the community clean up. I had the best time having a day with grandkids and made it possible to show them how to come together to complete a task. Even cleaning up someone else's task. Showed them about humility and humble themselves helping others and themselves.
- 16 Poor delivery on events and lack of advertising them. Social media is the future. No one get mail flyers and the ones that do throw them away before they are opened. Do better. It's 2022 not 1992
- 17 Who puts downtown Trick or Treating in the middle of ***** of doing it the Saturday before or going until 6:00 PM. They held it 3:00 to 5:00 PM on a MONDAY. People have JOBS they have to work and 99% of the people work until five. So that was the biggest disappointment and such bullshit!!!
- 18 Lots of empty businesses
- 19 I think the DDA can do more for the City
- 20 I think if we could make the West End look as good as our downtown district, we would have people stopping to visit and stay a lot more!
- 21 They are very helpful and assisted me in the purchase of my business and marketing. Always great
- 22 Not interested in downtown development at this time. More important matters to attend to
- 23 ***** is an excellent leader. She and her staff have made the most significant improvements in Rawlins' beautification efforts.
- 24 Our downtown needs improvement.
- 25 All those statues and no respect for our Vets., first responders or law enforcement. I never shop downtown. DDA is a scam.
- 26 There is more to Rawlins than downtown and businesses that bring money to the community. Helps should be given to all. Also, Rawlins as a whole isn't very new business friendly.
- 27 ArtBeat is always a fun event.
- 28 They focus on downtown way too much and neglect the other ends of town .

Q 20 What other comments or insights would you like to share with the City as a whole?

Responses

#

- 1 Stop killing the wildlife here
- 2 Children's Water Park by Depot not practical in this location. Put Rawlins on the map. How about rail services for passengers from Cheyenne to Rock Springs and all stops. Add 2 more weeks for music in the park
- 3 Please paint stripes on parking downtown.
- 4 I didn't like it here. I shouldn't, wouldn't stay.
- 5 Not now.
- 6 Trust factor. Toxic environment.
- 7 What is the City going to do with the (eyesore) abandoned motels.?Tear them down or refurbish them?
- 8 My lawn is completely dead.
- 9 They need to deal with abandon buildings.
- 10 ***** has not been conducting in a professional manner at Council meetings. I was at one meeting where is was rude to everyone in the audience and made threats about closing down this meeting.
- 11 Rawlins is awesome. Everyone is so nice.
- 12 The quarterly information published by the City we so helpful and informative in 2022. Without a daily newspaper we really do miss a lot. Thank you for the efforts online, TV, Radio and news alerts.
- 13 Water issues.
- 14 To show respect. I would like to see the cemetery cleaned up and some sort of effort to fill in the graves that are sinking. and perhaps some water for the grass. I realize the water problem, but I heard last summer water from the river was going to be hauled to the cemetery. Any effort would be appreciated.
- 15 There are some excellent City employees. Not very happy with City Council. Doesn't seem like they have the best interest in the City mind. Hope that 2023 fares better.
- 16 Thanks for the Skate Park, Dog Park and ice in the arena.
- 17 I shared earlier in the survey - May have been better here, but the open form allowed it earlier.
- 18 The mayor needs to be removed ASAP.
- 19 Please get through to the Council. We are not a dictatorship. It takes a majority of the Council, not just *****. Start treating everyone with respect Don't talk down to residents, cut people off, say rude comments during the meeting and outside of the meeting and know what you are voting on. Stop blaming staff for your shortcomings and do more than say you are doing everything possible, when in fact there is no evidence that you are doing just that. The facts don't hold up your statements or argument . Just stop!! Please - before our community implodes. Stop your negative, hate filled leadership or resign so the community can be led by those who are not intent on serving their own

interests, but listens to the community and puts the community first.

20 The City could benefit from focusing their attention on priorities. versus operating business as usual even during the recent crisis situations over the last year. City Council should not have waited five months to create a working water committee. City should have put everything into the recent SLIB Grant and there should be a quicker response to emergent issues. Having ***** has been a positive. Let her post notices without notifying City Council and awaiting a response. Let her do her job and get out of her way. ***** appears to be a great addition to the City.

21 The Council needs to listen to people.

22 FIXED THE WATER ISSUE!!!

23 That this survey will be read, but made fun of behind closed doors.

24 It's a damn mess and we of the citizens of Rawlins are angry and mad at the way our community is being ran. This isn't a communist community, and that's how ***** is trying. to trying to throw his weight around and we're not taking it anymore. So get ready, because if we all in the community stands together, it's definitely gonna be bad news for *****.

25 I feel that the City is trying to Problems that have been going on for over 40 years, and it will take time .

26 City Council is a joke. Hopeful after new people are installed, things get better.

27 Is there anything happening with the cemetery water line? What's up with the golf course restaurant?

28 None.

29 Thanks to all for your hard work.,dedication and effort in all that you do every day to make and keep Rawlins a great town to live and do business in. I'm grateful for all you have done and can continue to do and the commitment and team effort it takes to keep Rawlins going and prosperous.

30 I LOVE LIVING HERE. I JUST WISH THE TOWN WASN'T SO UGLY WITH ABANDONED BUILDINGS WAITING FOR FALL DOWN AND DYING TREES IN THE GREEN PLACES.

31 I think the City needs to upgrade the quality of the maintenance of the golf course. With access to the river water, there. is no excuse for the condition of the course through most of the summer. By the time it started coming around, the season was mostly over. Because of the condition the we lost the opportunity to host the Class 3A state terminate tournament. The courses in surrounding communities just as Casper, Laramie, Rock Springs, Cheyenne and even Saratoga were in much better shape. it is a disgrace to waste a gift and resource through incompetence and neglect.

32 All residents are not on Facebook. (Some choose not to be.) Many visitors do general web searches, (and not necessarily on Google) to find local businesses. Took many months and in some cases, a little over a year to learn of various businesses and community offerings in the town. Think the City and its businesses could do a better job of advertising Rawlins offerings. Seems there could be more signage in town and on the I80.

33 Keep the parks and cemetery clean and green.

34 Rawlins is a nice, small town and place to live. But there isn't much to do for kids and basically just bars and drinking for adults. very few restaurant choices.

35 Things are a lot better than they were 33 years ago when we moved here. sometimes the last 10% of improvement is harder than the first 10%, because it is more nuanced and requires really deep thinking.

36 The water the water situation - I think having properly trained individuals to do routine inspections

on the water line is a great start to fixing and maintaining further incidents. The Council members - I personally feel like if a better election, or even better manner individuals who are not one sided would be the best for this position. There are a lot of individuals who have personal vendettas against others in this town, and they should not be allowed to hold any seat. Higher Taxes. Increased billing. These are a great way to make up with the shortcomings of the financial situation that the City itself has put us in. However, if these keep increasing and individuals are no longer able to pay, then this City will become another ghost town on the maps. Increasing the cost for failure to maintain the City should not be put on the individuals who are already struggling in a town that has the highest cost of living and the least amount of good paying jobs. Closed Minded - The City needs to allow growth in this town. The cost of living is already high here. If they allowed more companies to open up, it would allow for more jobs, more tourist and more income.

- 37 A little pride in the town of Rawlins from the overall staff of Rawlins from the mayor down while making some efforts to enforce some of the codes would go a long way to making this nice little town a great community.
- 38 As the Wind Capital, Rawlins needs to start Wind Art Projects on roads approaching Rawlins and in Rawlins. Have an art contest that features wind, flag and hay bale sculpture art. An easy way to start is to put flags on the roads and in the town. Each flag would advertise Rawlins attractions. Business could pay for flags and advertise their business.
- 39 City Council should strive to get facts straight before they open their mouths at City Council meetings
- 40 I think ***** needs to be removed/demoted from our Council. He has shown how immature and elitist he is during our Council meetings. I regret having ever voted for *****.
- 41 Work on making this town a town where we want people to come in and be a part of. Don't make it a town where people are ashamed of that community.
- 42 Rawlins is just like any other City. It may not be perfect and has its flaws, but the City does come together when it matters. No matter what the town does, you still have that 15% that will disagree with everything, even when the City does something great.
43. I believe I'm out of thoughts and words. Thank you for letting me express what I have done already!
- 44 Quit playing the blame game. Look at Rawlins as being united and maybe it will become that way. No matter why we live here we must take pride in ourselves and our neighbors. Make sound decisions which look to the future - listen, think and make those decision based on facts, not good old boys sentiments. Keep your feet to the fire and make Rawlins the first priority. It is up to each of us with good, strong leadership.
- 45 It would be great if the City Council would work together, no favoritism, no bias.
- 46 I believe the City Police Department does a wonderful job. What I believe so that the citizens of Rawlins are kept informed in a weekly published police report of crime that occurs in our City and where within the City crimes are reported so that we can watch and help the police department. How else can we help the Police and Sheriff's Department without us being informed?
- 47 We need to start electing Council members who have the community as a whole in their best interest. Too many in the pas were involved for special interests for themselves or family members. The current Council is a good example of this.
- 48 If it wasn't for the refinery, Rawlins would be a ghost town. Contractors alone increasedrevenue tremendously. No one wants to move to a City where you don't know if you will be able to shower or

do laundry next week.

- 49 I hope that in January the new City Council can work together to accomplish good things for Rawlins. Our town has so much potential! We need to develop, grow and change with the times. Burying our head in the sand and hoping problems go away on their own is not possible any more!
- 50 Deb, not sure what else to say.
- 51 We must run this ship not just ride it.
- 52 Would like the City to fix this water issue. There must be state or federal funds to help bring Rawlins into the 21st century.
- 53 Really, just got rid of the corrupt *****. Oh ya. and *****. He's *****'s puppet, so he needs to go. Thank God the ***** and ***** is gone. They were horrible. Have you seen the comments ***** put on Facebook? She's a terrible person. It all makes why they didn't want a code of ethics. Our town is doomed with them in charge.
- 54 Promote. Promote. Promote.
- 55 City Council is not something you get paid just to show up twice a month and vote on a few things. Act like it.
- 56 Finally making Dirty Boyz accountable for their actions that they have done for years and got away with it.
- 57 I am very concerned the value of my home will disappear due to the collapse of utilities and commerce.
- 58 Bring in more businesses.
- 58 Rawlins is a great community that supports each other. Seems to be those in power don't pay attention to what I'd needed.
- 60 We should not be paying for cities inability to figure out our water issues. Stop raising our bills for water we can't use! Let us choose who services us. Don't force us to pay higher prices to a company that doesn't help our community. People. chose Dirty Boyz for a reason. Fix the things we can hardly use! For example, our water, our dump.
- 61 More transparency and Council needs to really communicate with each other, department heads and businesses.
- 62 I am saddened that when I had my home appraised, I was told I automatically get \$10,000 docked due to living on Southside. I was amazed because I was not given what my home was worth again. ALL of Rawlins' citizens should be treated equal, no matter where you live. However, stereotype and bias opinions are what judge our community.
- 63 I know it is hard to manage so much with with little income. But you are doing an OK job. While I am not a resident, I spend a good amount of time in the City and will continue to do so. I'd like to see a less combative City Council. It seems like economics is a perpetual argument, rather than a symbiotic relationship, which leads me to believe that it enterprise will look away.
- 64 Focus on working together as a Council to: 1. Fix the water situation. 2. Fix the sewer system. 3. Fix roads. People want you to work together to solve issues .***** is a good example of this.
- 65 We need more things in this town and better employees.
- 66 Been there, done that with the *good old boy's system* we have had for so many years. I have given up. Fell on far too many deaf ears. ***** is the only Council member that puts the community 1st. Listens to all ideas and does what's best for the community.

- 67 This Council is a joke, and someone needs to take control of it from the mayor and his sheep.
- 68 Do not agree with the withdrawal of Dirty Boyz license. I had difficulties getting building inspections done. My rebuilding product project was held up since the building inspector was unavailable for a long time period.
- 69 My suggestion is listen to citizens. Try to be more accommodating to businesses coming into here and if there is only TWO places that deal with a specific task. Take. to consider. Take into consider how we can handle if one if one of these can't do this. I am very disappointed to hear your decision with Dirty Boyz.
- 70 City officials are a joke.
- 71 Good luck.
- 72 I understand that changes to our town are past due, but jumping everything so high is crazy. You think we have all this money. You need to keep people in our town happy. Find a way not to get rid of Dirty Boyz
- 73 Get rid of all the entire employees that ***** hired.
- 74 I would like to see more improvements on the water structure here in town. Have never had to deal with such crazy and awful experiences with the water infrastructure. My mom has dementia and is incontinent and we need to be sure we have the amount of water to properly care for her. And after after a few years of taking a lot of time and money to get out to get our yard looking amazing, it was just sad to see it look so terrible, Two days a week watering won't be enough. to get to where it was last summer. One reason we are wanting to leave this town.
- 75 Thank you to all the City employees and I am truly sorry if the actions of City Council has . inadvertently cast negative shadows over you. please know all of the citizens outrage is pointed at *****. Employees of the City are hard working and honest with the City's best interest at heart. Thank you.
- 76 In my opinion the standards and pride we had in Rawlins was bigger than the entire town. I was proud to say I was from Rawlins. Now you couldn't pay me to mention this hellhole. From lazy police to liars that say one thing and do nothing about it. We have thieves that you can't trust that are neighbors and town officials. I am ashamed of the town and the people that live here. I feel enraged about the City taking apart our parks and turning them into a place that dogs crap in. As well as taking out a beautiful fountain and calling it progress
77. I do love my community, but sometimes I get frustrated with the actions from people in public office. Mostly in the City Council. I would like to see a much higher level of professionalism from them. This should reduce the "drama" caused when they react poorly to the public's emotions. In my experience I've been witnessing this for a number of years starting when ***** I don't understand why this continues as we add new people to the Council. I was also impressed with the changes ***** was making and am concerned that we will lose the momentum that he was creating now that he is gone. I would also like the City to efficiently use their resources to make new changes and improvements and stop spending time/funds on addressing the same issues. Most recently, the trailer parking issue. I want to see our community boom and not bust. as a lifelong Rawlinsite, I believe we need to change the mindset as a whole and move our entire community forward. I believe this has to start with those in power and work its way down. I have seen great changes, especially the Skate Park and Dog Park and hope we continue with these small ideas until Rawlins becomes a place everyone feels proud to have to live in.
- 78 Stop destroying local businesses.

- 79 Leave the deer alone
- 80 Quit running a local Business in the ground and use a non-local Business that doesn't even have an office here. The pot can't call the kettle black if they're both wrong. You have to hold them both accountable and not just one!! YOU ARE RUINING OUR CITY!!!
- 81 Past Council members are self-serving, corrupt.
- 82 Start working FOR the citizens of Rawlins. NOT for your friends. NOT for your family. The citizens as a WHOLE. Actually listen to them and do anything in your power to give RAWLINS what RAWLINS wants. Not your own selfish wants.
- 83 Serve your people, not yourselves. Over the past 15 years growing up in Rawlins, I listened to reports and suspicious activity. These activities were never from Fire Departments, Police, EMS, public works, etc. It has ALWAYS been between "*good old boys*" in the City Council. You claim the resident's trash is yours, but fail to realize the trash has always been in Council seats. You have purposefully created a monopoly and the worst part, the City of Rawlins isn't going to benefit from that monopoly. In the famous words from University of Wyoming, "The world needs more Cowboys!" City Council get off your high horse serve your people and start embracing ethics and values. You have clearly shown these are things you all lack. Honesty, Integrity, Compassion, Empathy and Ears. You haven't listened to what people want. You continue to follow the "*good old boys system*". Karma will get you and she's known as a ***** for a reason.
- 84 I think the City government and its employees are doing the best they can. I feel like their hands are tied because of some members of the City Council. I want my kids to move here, but there really is nothing for them. It's sad.
- 85 I think a majority of the City employees are fantastic (with a few exceptions). I think the Council needs to rethink their positions. I think we need mechanisms to be able to remove Council members.
- 86 I feel the City has too many "*good old boys*". There is no leadership or direction except the direction the mayor and Council wanted to go. the water situation is a complete mess and people have offered to give ideas and feedback, and it goes nowhere. the citizens of this town are fed up.
- 87 I was excited to move here. After one summer with some water restrictions that only seemed to apply to certain people. The deadlines and trees with no end in sight. (I say this because I believe the water infrastructure is still not fully taken care of.) And with the City Council's display of unprofessionalism with the local trash service (that will affect many citizens). I would have never chose to live here. I cannot believe how the City keeps increasing the costs to live here. I really feel for people who are on a very limited budget, not only do they have to deal with Biden's inflation, we all get to enjoy Rawlins City government's gross negligence and highly incompetent leaders, poor choices and pay for their mistakes! Thanks a lot!!
- 88 Departments are good. Leadership? why did you wait until after the election to trash Dirty Boyz?
- 89 TIME TO MAKE CHANGES TO CITY COUNCIL!
90. None.
- 91 Our mayor and some of the City Council members need to be removed. They do not treat people with respect. That is a very hard position to be in, But you cannot treat people with respect, do not do the job.
- 92 I haven't lived here long but I see great potential. This community doesn't have the crime or drugs a lot of cities I've lived in have. I can take my kids to a parade and I can sit on the curb. I would like to see a mayor and Council not be so adverse to ideas. Just because one was not born and raised in

Rawlins does not mean one doesn't appreciate the ideas and lifestyle here. My husband has a great job here and I think this is a great place to live. I'm discouraged to see a Council in place that seems to play favorites and the mayor who is willing to talk with media, but not with a local business owner.

- 93 As a longtime residence. I have seen some growth and some shrinkage in the community. Some areas are getting better and other areas are climbing uphill battles to get there. I want my children to have fond memories of Rawlins, but worry the current government upheavals will be a detriment to them growing at a community member.
- 94 The City needs to put its focus and effort into our water issues. When I worked for the City, they allowed Wyoming Waste to get away with things they could have revoked their license over. For example them not having an office here in town. To hear the City is trying to revoke a local business license. is sad. You have personal issues within the Council and its very unprofessional.
- 95 Bring in business and the rest will fall into place. Tax revenue for infrastructure repairs, job as well as new residents . . . make it more convenient for people to live here and they will want to stay.
- 96 Basically pushing ***** out the door, not only harmed the functioning of the City, but harmed the reputation and confidence in the Council and City management as a whole. If I had my choice, I'd clear the Council of all the dead weight, completely replace all City management and do everything possible to move this City forward into the future, instead of dwelling in the past. This City is the only City in the state of Wyoming with a population over 5,000 that is not growing and with us being on a cross road North East and West, and all the tax money and money in general that should be coming to our City it is inexcusable that we are not growing and moving into the future.
- 97 Rawlins had several core businesses that feed the economy. (Union Pacific, State Prison, energy sector.) but could use an economic boost by additional businesses.
- 98 This City needs help and fewer elected officials that think they know everything
- 99 As a whole. This entire City of Rawlins lacks tremendously. Abandoned building need to be torn down and the property owners need to be held responsible for the associated fees. The City Council needs to get off their asses and stop attacking locally owned companies
- 100 The terrible place to work. Government has mismanaged for years. After 67 years, I'm gone.
- 101 Rawlins is dying on the vine. I used to be proud of this community. Now I can't wait to be able to leave. Unfortunately, my career right now is hindering any moves, but I will not retire here
- 102 Rawlins is, overall, a great town to live in. We have our weaknesses, but we are overcoming those. Everyone, keep up the hard work.
- 103 It's nice to have a professional and efficient ***** does an excellent job of keeping the public informed.
- 104 I would like to see the same enthusiasm for City events and school events,
- 105 Just more things to do in this town. Bring more revenue to our small town.
- 106 Make Rawlins what it once was. Attract businesses and enforce City Codes to get the City cleaned up. I was told a condition in the contract for the old Fox Theater was that it was to be restored. What happened?
- 107 Get the Council in check before they get us sued.
- 108 We need good, decent, intelligent folks to run for City Council. How do we recruit those to run? How do we weed out the crazies? The ones who have ulterior motives for their family and who are or who

are just bad people?

- 109 Bring in more business. More surveys help get answers. Utilize what we have around us and make the outer ends and the town by auto parts, etc, stand out. Landscape something. Community bring back food banks, soup kitchen, etc., community greenhouse, gardening, etc. We need a manager like the last one who was informative and got stuff done. What! Stop lying to the citizens and before we have another catastrophe with (water), communicate, inform, educate
- 110 I felt there was a lot of improvements being made when we had our previous City Manager. Water pipeline leaks were being addressed. a Dog Park and Skate Park. I hope this will continue. Our entrances to the City should be a priority. Does anyone ever drive into Rawlins and think to themselves, "Oh, what are pretty town."? I was in Fort Collins yesterday. it IS pretty there. Nice landscaping and vibrant businesses. We don't need lawns and grass, but we should make sure the few trees we have on Cedar and spruce are trimmed and watered. there is no excuse for letting them die.
- 111 Losing***** as the City Manager will have a negative impact on our community.

Q 21 how do you prefer to stay informed with what is happening in the City of Rawlins?
Please select all that apply.

Answer Choices:

Council meetings by viewing information on Board/Docs and or viewing meetings (either on YouTube or channel 191).

45.41% 84

Information on the City Website.

49.73% 92

Get direct emails or texts without about news and more from rawlinswy.org/notifyme

25.95% 48

I follow City of Rawlins Facebook pages: Government, City of Rawlins, Public Works, Rawlins Police Department, Rawlins Rochelle Animal Shelter, Rawlins Fire Department, Rawlins Family Recreation Center, Rawlins Shooting Ranges and/or Rochelle Golf Course.

63.78% 118

I watch City Council meetings and general announcements on Cable Channel 191.

11.35% 21

I depend on Bigfoot as a local news source.

42.16% 78

I depend on the Rawlins times as a local news source

17.3% 32

I depend on the Saratoga Sun as a local news source

8.65% 16

Other. (please specify)

12.43% 23

TOTAL RESPONDENTS: 185

OTHER (PLEASE SPECIFY)

#

- 1 The book they put out every three months.
- 2 Facebook
- 3 Facebook
- 4 Word of mouth.
- 5 Information on the water bills should be reserved for sharing fee changes. Water shortages and event advertising last it seems the opposite is true.
- 6 Wherever I can get the info.
- 7 Newspaper
- 8 I MISS A LOT BECAUSE I AM NOT AN ACTIVE SOCIAL MEDIA PERSON. THE RAWLINS TIMES NEEDS A LOCAL REPORTER.
- 9 Folks yabbering
- 10 I prefer not to know what is going on. This is a great way to not be disappointed. However, I do follow all the social platforms and stay informed that way.
- 11 Speaking with my Council member
- 12 I would like to see a thriving Rawlins Times again to get local information
- 13 Facebookpp.
- 14 I may never watch another Council meeting again after watching the last one. What happen there was the most pathetic thing I have seen. They are Council members elected to represent us and they were too worried about their pride. Sick.
- 15 Facebook pages
- 16 None of the above are good. Lmited information on one sided.
- 17 Rawlins News and Chatter
- 18 Rawlins News and chatter Facebook page
- 19 Facebook
- 20 I'd love to see the City put out a post on their Facebook after City Council meetings with bullet points of what was discussed and what the results were
- 21 Too bad the Rawlins Times is not able to cover stories and events.
- 22 I wander around asking businesses and others what's going on and hope I can remember. Being

reliant on Facebook has not served the City well. Facebook often does not share the info in a timely manner. I signed up for the text but it is vague info, not very well organized.

23 Facebook.

Q 22 Please review the map above. Which ward do you live in?

Henry Note: There is no map in this copy of the community feedback survey

Answer Choices

Ward 1	20%	37
Ward 2	37.84%	70
Ward 3	42.16%	78
TOTAL		185

Q 23 What is your gender ?

Answer choices

Female	56.08%	106
Male	33.86%	64.
Prefer not to answer.	10.05%	19
TOTAL		189

Q 24 What is your age?

ANSWER CHOICES:

18 to 24	3.74%	7
25 to 34	12.3%	23
35 to 44	21.93%	41
45 to 54	19.79%	37

55 to 64	22.99%	43
65 to 74	13.9%	26
75 or older	5.35%	10
TOTAL		187

Q 25 My total family income last year was:

ANSWER CHOICES:

Under 15,000	2.89%	5
Between 15,000 and 29,999	8.67%	15
Between 30,000 and 49,999	19.65%	34
Between 50,000 and 74,999	16.18%	28
Between 75,000 and 99,999	14.45%	25
Between 100,000 and 150,000	23.12%	49
Over 150,000	15.03%	26
TOTAL:		173

Q 26 What is your highest level of education?

ANSWER CHOICES:

Less than high school	.53%	1
High school graduate	17.55%	33
Technical college certificate	3.72%	7
Some college	28.72%	54
Associate degree	10.11%	19
Bachelor degree	21.81%	41
Master's degree	10.64%	20
Doctorate	1.6%	3
Prefer not to answer	5.32%	10
TOTAL:		188

Q 27 What is your race or ethnicity ?

ANSWER CHOICES::

Asian	0%	0
Black or African American	0%	0
Hispanic or Latino	5.52%	10
Middle Eastern or North African	0%	0
Multiracial or Multiethnic	4.42%	8
Native American or Alaskan native	0%	0
Native Hawaiian or other Pacific Islander	0.00	0
White	84.53%	153
Another race or ethnicity (please describe below)	5.52%	10
TOTAL:		181

Self described below

#

- 1 This question should not be asked. Everybody is suppose to be the same
- 2 Fantastic human being.
- 3 RETIRED BUT ENGAGED. WILLING TO HELP.
- 4 American
- 5 I'm someone that wants to get all the facts before voicing my opinion.
- 6 Human race
- 7 Caucasian/Asian
- 8 Caucasian. White is a color, not a race.
- 9 Prefer not to answer.
- 10 Color is none of your business. I resent you even asking me.
- 11 Human
- 12 Prefer not to answer.
- 13 White is not a race. It as a color. I am Euro American.
- 14 Human
- 15 Caucasian American
- 16 Human
- 17 Literally a melting pot.
- 18 Adopted not share. Not sure.

Letter from Henry Nicole to Jason Sahon, Director.

Jason Sehon
Director

Hello Jason,

Thank you for taking a few minutes to share thoughts on Rawlins past, present and future! In our conversation, you asked if I had participated in the current community survey. I have and as a result of our brief conversation and suggestion, I am adding this supplement for future thought.

Rawlins, I think we agree, has great unfulfilled potential across the spectrum of recreation, innovation and entrepreneurship, community growth and civic improvement. Your comments certainly indicate that our thoughts align on several paths. My comments here should be considered blue-sky observations and speculations, nothing substantial.

I am a strong advocate for prosperity and security via growth from within the community. My generation of boys and girls grew and learned mostly through physical activity, by doing, building, experimenting, repairing, innovating, achieving small successes and suffering small failures. Here in Wyoming, much of that quality remains on our farms and ranches and in our small town lifestyles, but change in the direction of passive participation is obvious in our community.

Some of the activities you and I discussed included to expand upon the ice-rink activities included ideas for simple things, such as downhill sledding in winter on a suitable street. A variation could be "soap-box racer" events on similar streets in good weather. You suggested that some elements of existing activities could be shared in unrelated events, mentioning using hay bales from one event for safety barriers for the sledding and soapbox racers. This kind of thinking brings with it the hands-on education, experience, learning and organizational processes to kids and adults . . . experiences which, over time, aggregate to help form a self-reliant quality in the community.

The city has very active spontaneous community participation and good a participation level for a small community. I am learning how extensive that list may be. One thing that I do note is that among the activities, most are "social" or "charitable/public benefit" (essentially passive entertainment). In my small opinion, we have lost most of the skill, adventure, preparedness type activities the city's resident enjoyed in year past. Perhaps some ideas could be revisited for today's relevance.

We used to have a mud event accompanying the demolition race during the annual Fair? I understand that was terminated due to the logistics and cost of creating and re-filling the mud pit.

We used to have a very popular vehicular race track at the city's border. The facility still exists(?), but has been deactivated for many years.

We still have a motocross site near the town periphery.

I am ignorant of most opportunities that exist now, in the past or that might have future potential. My personal participatory interests include advocacy for increased and improved citizen participation in city and county government activities; instigating and promoting grassroots innovation and entrepreneurship; building cross-cultural/cross-interest/cross-institutional cooperation, communication and collaboration, where potential exists to benefit community building and prosperity.

I am considering re-structure of the Rawlins-Carbon County Chamber of Commerce to function as its purpose is defines, as broad spectrum community unifying influence.

At the core of all of my comment for the purpose of this survey is the simple recommendation that we find more and better ways to communicate between government and population, to replace dependency with self-sufficiency, return government functions to civic necessities, promote spontaneity in and by the community.

This note has rambled around, but I hope it has been useful at some level.

Sincerely,

A handwritten signature in blue ink that reads "Henry Nicolle". The signature is written in a cursive style and is underlined with a single horizontal stroke.

Henry Nicolle
307-321-4505
718 South Front Street
Rawlins

End of Reconstructed Survey